

PRODUCT UPDATE BULLETIN



PUB-FAP-26-50

July 24, 2026

FLEXNET FX-2000N NETWORKABLE PANEL END OF LIFE – USA

Dear Valued Customer,

This bulletin serves as an End-Of-Life and Discontinuation notice for the Flex-Net FX-2000N network fire alarm system and peripheral components for the USA market. We will continue to offer support during the transition period to allow for future planning. Please assess your product needs and place a last time buy order if required.

Last Time Buy date: September 30th, 2026

After this date, all products in the list below will be discontinued after which new orders will NOT be accepted. Quantities may be limited and are subject to acceptance by Mircom Group of Companies.

Last Time Ship date: December 23rd, 2026

All orders must be scheduled to ship on or before this date.

Discontinued Item	Description	Alternative Product: FX-4000N Networkable Panels	Other Required items
FX-2003-12NDS	Main Networkable Intelligent Fire Alarm Control Chassis c/w Flex-Net Main Board	FX-4003-12N	DSPL-420DS, ALCN-4792MISO or ALCN-960ISO
FX-2003-12NXTDS	Main Networkable Intelligent Fire Alarm Control Chassis c/w Flex-Net Main Board	FX-4003-12NXT	DSPL-420DS, ALCN-4792MISO or ALCN-960ISO
FX-2009-12NDS	Expanded Networkable Intelligent Fire Alarm Control Chassis c/w Flex-Net Main Board	FX-4009-12N	DSPL-420DS, ALCN-4792MISO or ALCN-960ISO
FX-2017-12NDS	Mid-Size Networkable Intelligent Fire Alarm Control Chassis c/w Flex-Net Main Board	FX-4017-12N	DSPL-420DS, ALCN-4792MISO or ALCN-960ISO
FX-2000MNS	Flex-Net FX-MNS Network Intelligent Fire Alarm Control Chassis	FX-4000MNS	DSPL-420DS, ALCN-4792MISO or ALCN-960ISO
ALCN-792MISO	Network Quad Loop Controller Module supporting AP/CLIP Protocol Devices	ALCN-4792MISO	N/A
ALCN-792	Network Quad Loop Controller Module supporting AP/CLIP Protocol Devices	ALCN-4792MISO	N/A
RAXN-LCD	Remote Shared Display LCD Annunciator for Flex-Net FX-2000N	RAXN-4000LCD	N/A
ANC-5000	Audio Network Controller. Mounts in QMB-5000N or 2009-12N Chassis	ANC-4000	N/A

- **Note: ALL MAIN REPLACEMENT BOARDS WILL REMAIN AVAILABLE**

Existing FX-2000N customers can purchase any of the alternate FX-4000N products. They are backwards compatible to your legacy system. Just follow the instructions provided in the link below for the version required:

[LT-6832-FX-4000-Firmware-Upgrade-Procedure.pdf](#)

Going forward, we recommend upgrading to the Flex-Net FX-4000N Networkable Fire Alarm Panels, offering flexible support for various applications and project requirements, including integrated digital audio, built in NAC sync, ethernet capabilities and multi SLC device protocol.

Access the FX-4000N series webpage for datasheets and manuals: [Flex-Net FX-4000N Fire Alarm Panels](#)

To learn about the necessary FX-4000N Training Course, please reach out to your sales representative or visit the link to enroll or to access the FX-4000N configurator: [Mircom Training Webpage](#)

We thank you for your continued support. If you have any questions or comments, please contact your sales representative.

Best Regards,
Product Management
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Mircom Group of Companies