

# PRODUCT UPDATE BULLETIN

PUB-TX3-008

November 23, 2018



## TX3 VOICE ENTRY (NO SUFFIX, -A & -B) TO (-C) TRANSITION

With the transition of the older TX3 lobby units and the new TX3-C models, we have some compatibility issues. The old TX3 lobby board (MD-1086-XXXX) is not compatible with the new TX3 display boards (MD-1246, MD-1255). Below you will find all TX3 lobby boards and the replacement kits part numbers for your record.

		Lobby units			
		TX3 (1st gen: no suffix)	TX3 (2nd gen: -A)	TX3 (3rd gen: -B)	TX3 (4th gen: -C)
Main board		MD-951	MD-1086	MD-1086	MD-1245
Display board	8-line display	MD-952	MD-952	MD-952	MD-1255
	4-line display	MD-953	MD-953	MD-953	MD-1246

If your older TX3 Voice Entry System's main lobby board (MD-1086-XXXX) is defected and there is no replacement board in stock, customer can -

- Send the defected board back for RMA or,
- Purchase one of the following replacement kits to upgrade their unit to a TX3-C model
  - Old TX3 defected display boards (MD-952, MD-953) can be replaced directly

Item number	Product name
RPL-CH-TX3-4U-C	TX3-4U DOOR REPLACEMENT KIT
RPL-CH-TX3-8U-C	TX3-8U DOOR REPLACEMENT KIT
RPL-CH-TX3-8C-C	TX3-8C DOOR REPLACEMENT KIT
RPL-CH-TX3-EMER1S-C	TX3-EMER 1S REPLACEMENT KIT
RPL-CH-TX3-EMER200KS-C	TX3-EMER 200KS REPLACEMENT KIT

Replacement door kits include -

- Front door of the chassis
- Display board with keypad
- Microphone

**In addition to the replacement kits, customers will need to order the main lobby board (RB-MD-1245-xxxx) separately.**

**Except for RPL-MD-1245-TOUCH, it comes with a main board and a microphone.**

Some additional replacement part numbers -

<b>Item #</b>	<b>Description</b>
<b>RPL-MD-1243-TOUCH</b>	TX3 TOUCH MEMS MICROPHONE REPLACEMENT KIT-C
<b>RPL-MD-1245-TOUCH</b>	MAIN BOARD REPLACEMENT KIT FROM B TO C VERSION (TX3-TOUCH)
<b>RPL-MD-1243</b>	TX3 LOBBY MEMS MICROPHONE REPLACEMENT KIT-C
<b>RPL-SP-124</b>	REPLACEMENT SPK 52MM, 2W, 4 OHMS, TX3-C MODELS

Note:

We will keep manufacturing and selling the old TX3 replacement display boards (RB-MD-952 & RB-MD-953), so direct replacement for all TX3 units is available