

# SUBSCRIPTION BASED SERVICES

Miconnect





# Miconnect

| Manage Your Mircom Devices, Buildings and Residents! |  |
|--|--|
| LOCATIONS<br>24                                      | RESIDENTS<br>1726                      |
| MIENTRY<br>1607                                      | MIABLE<br>982                          |
| YOUR CURRENT MONTHLY COST<br>\$2,442                 | YOUR CURRENT MONTHLY INCOME<br>\$1,720 |

**MiConnect** is Mircom's reseller portal for all subscription based services. It is designed with a very simple interface allowing Mircom's resellers to monitor and manage their accounts and customers. At launch, Mircom is offering two different SIP services that can be managed and monitored using the MiConnect portal.

The MiConnect portal is Mircom's online center for the management, monitoring and configuration of its online services.

The portal is built for the use of Mircom dealers and their customers such as the property managers and commercial building/office administrators.

The MiConnect portal will serve as a SaaS (Software as a Service) to its customers. Below you will see the list of the services you can benefit from through MiConnect.



Mircom is offering its own SIP service for our customers. The SIP service supports audio/video calls and push notifications. Mircom has two SIP services for two different applications. Those services are **MiSIP4PSTN** and **MiSIP4MiEntry**.

SIP (Session Initiation Protocol) is a protocol that controls multimedia messaging on an IP network. TX3 voice entry products use SIP for IP telephony. To make audio and video calls using SIP, you need at least 2 SIP clients and a SIP server.

## MiSIP4MiEntry

**SIP4MiEntry** is the most reliable SIP service for the **MiEntry** application.

- It supports both audio and video communication as well as push notifications.
- The MiConnect portal allows creation, cancellations and suspension of the MiEntry users.
- Mircom is offering 2 plans: basic or premium to accommodate any type of project.
- Contact your sales representative for pricing.

## MiSIP4PSTN

The **MiSIP4PSTN** service solves the problem of buildings needing an updated method of communication from the Voice Entry system to residents. This need stems from the pending sunset of PSTN/POTs copper telephone lines by telephone companies and changing regulations that may prohibit the use of NSL configurations.

Voice Access systems can be fitted with a VoIP adapter (ATA) to provide the voice communications from the Voice Access system to any cellular, home or business phone. The adapter comes complete, resulting in a quick installation and setup.

The VoIP adapter (ATA) only requires you to plug it into an IP Network with internet access. There is no manual setup. The VoIP adapter is simple plug and play device that automatically makes all the required connections. A Mircom MiSIP subscription is required for activation.

- Retrofit to existing Mircom Voice Access system
- Retrofit existing non-Mircom Voice Access system
- Plug & Play setup
- Requires only a low bandwidth internet service
- Flat rate service
- No long distance charges (USA & Canada Only)
- Easy installation
- Works for ANY Communication system (not just Mircom)



## TX3-ATA

### ANALOG TERMINAL ADAPTER

(For use with Mircom's **MiSIP4PSTN** monthly service purchased on **MiConnect**)

- Supports 1 SIP profile through a single FXS port and a single 10/100Mbps port
- TLS and SRTP security encryption technology to protect calls and accounts.
- Automated provisioning options include TR-069 and XML config files
- Supports advanced telephony features, including call transfer, call forward, call-waiting, do not disturb, message waiting indication, multi-language prompts, flexible dial plan and more.

## MiEntry (Mobile Application)

The MiEntry mobile app is designed to simplify the controlled access to residential and commercial buildings. MiEntry allows residents to verify the identity of their guests with live video and audio. The app lets residents use their smart phones as credentials via BLE (Bluetooth low energy) to enter the building. (Coming soon).

- Available for both iOS and Android devices
- Compatible with the TX3 TOUCH (15", 22" and 15" Weather Resistant) and TX3 Nano
- Engineered to use minimal mobile data
- Requires the Mircom SIP service for communication\*
- Shows all missed and occurred calls
- User-friendly interface
- BLE ready with future credential licensing via MiConnect (Coming Soon)



\*Please contact your sales representative for pricing.

Please refer to user manual for version compatibility



# TX3 Series

**NEW  
SERVICE**

## TX3-VISION: Cloud-Based Configuration and Monitoring Software

### *Elevate Your Building Management Experience with Mircom's TX3-VISION - The Future of Cloud-Based Configuration and Monitoring!*

- Multiple site configuration management of TX3 systems on web browsers (desktop and mobile).
- Manage people (residents) access and credentials effortlessly.
- Control and manage access levels with ease.
- Highly optimized solution for monitoring devices (TX3 Access Control, Voice Entry, Emergency Phones).
- Electronic map displaying multiple levels of a site (site, building, floor).
- Drag and drop devices, such as cameras and access points.
- Manage holidays and scheduled access efficiently.
- Backup configurations to cloud storage.
- Send system alert messages to cell phones via emails or SMS messages.
- Store panel diagnostic data in cloud storage to aid technical support requests.
- Real-time charts for comprehensive data analysis.
- Fully customizable home screen.
- Generate reports for chart analysis, event logs, residents, credentials, and panels.



Founded in 1991, Mircom is a global designer, manufacturer and distributor of Intelligent Building Solutions. Reaching customers in over 100 countries worldwide, Mircom's portfolio includes: fire detection & alarm, communications & security, mass notification, building automation & smart technologies. Mircom's vision is to make buildings worldwide safer, smarter, and more livable.

Our global network of dedicated Sales and Service Offices, known as Mircom Engineered Systems, allows us to be a full solution provider. Through Mircom ES, we're able to provide and fully service our line-up of innovative and advanced solutions which are scalable to satisfy diverse user demands, from small & mid-size buildings to the world's most complex applications.

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