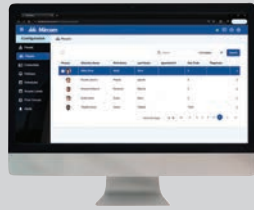# Mircom®

Mircom® CLOUD SERVICES

MiCONNECT

MIRCOM'S ADMINISTRATION PORTAL
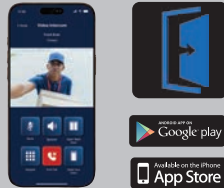FOR ALL SUBSCRIPTION-BASED
CLOUD SERVICES

MiVISION

CLOUD-BASED CONFIGURATION
AND MONITORING SOLUTION

MiENTRY

MOBILE APP FOR IDENTITY
VERIFICATION AND ACCESS CONTROL

MiVoIP

COST-EFFECTIVE VOICE
COMMUNICATION SOLUTION

MOBILE-READY
CREDENTIAL SOLUTION

PACKAGE
DELIVERY SOLUTION

Mircom® CLOUD SERVICES

ENHANCE BUILDING OPERATIONS WITH MIRCOM CLOUD SERVICES

Transform communication, security, and access control with our suite of cloud-based solutions tailored for residential and commercial properties.

Mircom Cloud Services is an advanced suite of cloud-based solutions designed to optimize and enhance the interaction with Mircom TX3 systems.

Mircom Cloud Services delivers secure data storage, scalable subscription plans, and innovative tools tailored to improve building operations and user satisfaction.

These services deliver operational efficiency and a seamless experience for all stakeholders, including dealers, property managers, system integrators, and residents.

For Dealers/Resellers:

An intuitive administrative portal simplifies the management of subscription-based services, enabling streamlined account and service administration.

For Property Managers:

A robust cloud-based platform for remote configuration and monitoring of TX3 devices. Features include advanced analytics, tenant management, and real-time alerts to ensure smooth operations.

For System Integrators:

Cost-efficient VoIP technology replaces traditional phone lines, offering a modern, reliable communication solution that integrates easily and requires minimal setup.
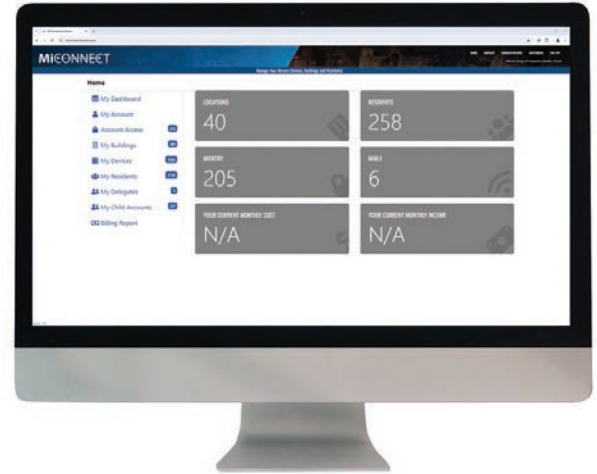
For Residents:

A mobile app supports identity verification, package delivery, guest access, and effortless video/audio communication for an enhanced living experience.

MiCONNECT

YOUR GATEWAY TO SEAMLESS MIRCOM CLOUD SERVICES MANAGEMENT

MiCONNECT is Mircom's dedicated portal, designed to simplify the management of Mircom subscription-based cloud services. Offering a unified, user-friendly interface, MiCONNECT enables administrators to efficiently manage accounts, monitor activities, and streamline customer interactions.

Designed specifically for Mircom dealers, property managers, and commercial building administrators, MiCONNECT operates as a robust software-as-a-service (SaaS) platform; providing access to a comprehensive suite of cloud services tailored to meet diverse operational needs.

Unlock the full potential of Mircom's cloud services with MiCONNECT engineered to empower you every step of the way

MiVoIP

COMMUNICATE EFFECTIVELY
Cost-Effective Voice Communication Solution

MiVoIP service offers a modern communication solution for buildings, eliminating the need for traditional phone lines and significantly reducing costs. Functioning just like a phone line, MiVoIP facilitates seamless audio communication between residents and visitors and enables residents to grant access to the building.

Seamless Integration

- Implement MiVoIP service with a voice access system, a VoIP adapter (ATA) is required. This adapter facilitates seamless voice communication between the voice access system and any cellular, home, or business phone. It is designed for easy installation and setup, with no manual configuration required.
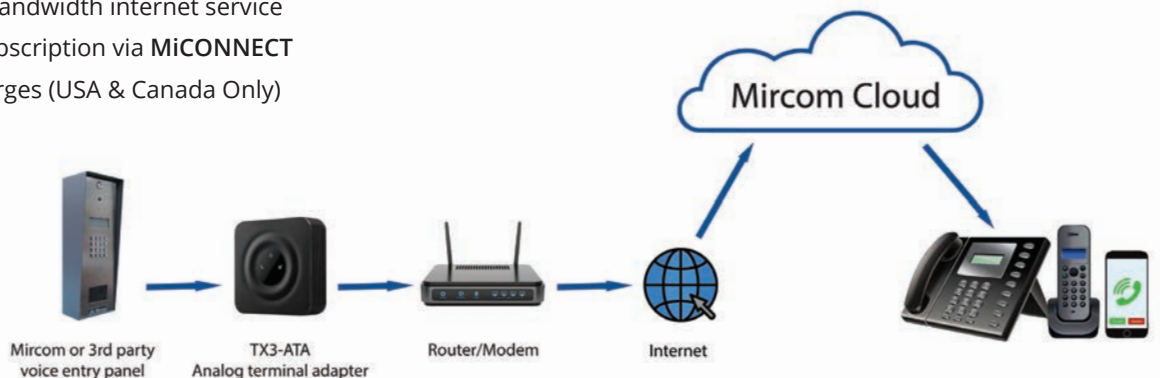
Simple Setup

- The VoIP adapter (ATA) is a plug-and-play device. Simply connect it to an IP network with internet access, and it will automatically establish the necessary connections.

Effortless Management

- The MiConnect portal makes it easy to create and cancel MiVoIP accounts, providing a user-friendly interface for managing your communication needs.

Subscribe to MiVoIP and ensure your building remains connected with the latest in voice communication technology.

- Compatible with both Mircom and non-Mircom voice access systems
- Plug & Play setup
- Requires only a low bandwidth internet service
- Requires a service subscription via **MiCONNECT**
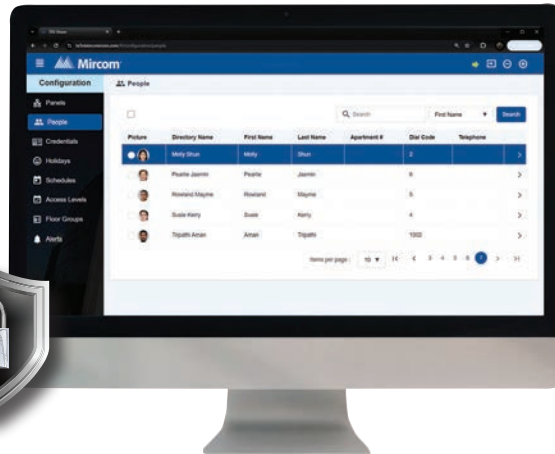- No long-distance charges (USA & Canada Only)
- Easy installation

Mircom or 3rd party voice entry panel → TX3-ATA Analog terminal adapter → Router/Modem → Internet → Mircom Cloud

MiVISION

KEEP AN EYE ON YOUR SITES
Cloud-Based Configuration and Monitoring Solution

A highly cyber-secure solution

Save time and reduce costs with MiVISION.

Configure, control, and monitor your site's access control devices remotely from anywhere, at any time, without the need for on-site visits.

Revolutionize Remote Building Management with MiVISION

- Experience complete freedom in property management with MiVISION — a cloud-based solution crafted for building and property managers. Enhance building operations by granting property access or controlling permissions conveniently from a phone, tablet, or laptop, anytime, anywhere.

Stay Flexible with Seamless Tenant Management

- Add or remove tenants in seconds.

Stay Connected

- Configure and monitor your systems across multiple locations remotely from a single browser window.
- Set up system alerts and receive notifications via email.

Stay Secure

- Conveniently review time and date-stamped entry logs for enhanced monitoring and security.
- Limit user access to the system by assigning system access rights.
- Manage holidays and scheduled based access.

Stay Current with Comprehensive Property Analytics

- Gain insights into door entries, tenant usage, and feature adoption to facilitate informed decision-making about property management and personnel.
- Generate reports including charts, event logs, residents, credentials, and panels.

Stay Mobile with Cloud-Based Credential and Data Storage

- Store and back up your credentials, tenant list, and equipment configurations on the cloud.
- Save valuable time during on-site equipment changes with easy access to stored data.

Subscribe to Fit Your Needs

- Choose from flexible monthly subscription packages.

MiENTRY

USE YOUR MOBILE TO CONTROL ACCESS
Mobile App for Identity Verification and Access Control.

The **MiENTRY** service, managed through the MiConnect portal by Mircom's dealers or property administrators, empowers **MiENTRY** mobile app users to:

1. Verify guest identities with live video and audio
2. Grant access to the building securely
3. Generate a QR code to enable temporary visitor access*

Seamless Communication

• MiEntry enables both audio and video communication, facilitating smooth and effortless interaction between residents and visitors.

Easy Management with MiConnect

• The MiConnect portal facilitates easy creation, cancellation, and suspension of MiENTRY users, providing effortless management.
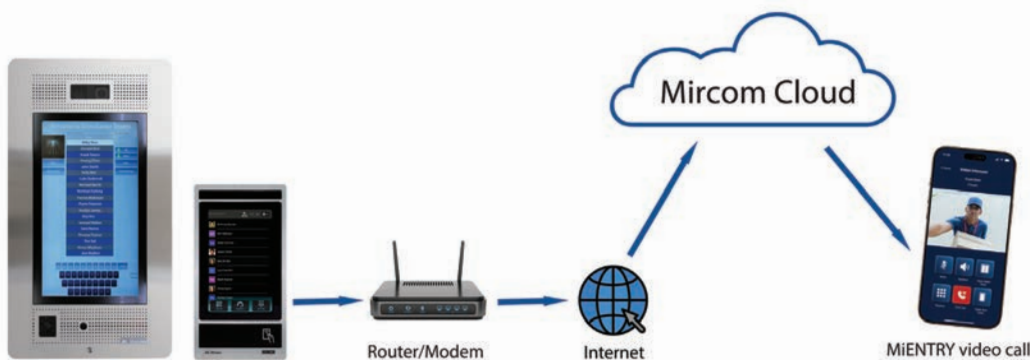
Flexible Subscription Plans

• Mircom offers flexible plans tailored to accommodate any type of project. Contact Mircom's sales representative for pricing details.

MiENTRY Mobile App

• **Access Control**: Verify guest identities and grant access to the building.
• **QR Code support**: Generates QR codes to enable temporary visitor access or quick dial by scanning the QR codes*
• **Available for iOS and Android**: Download from Google Play Store and App Store.
• **Device Compatibility**: Works with TX3-T10 and TX3 TOUCH (15", 22", and 15" Weather Resistant) units.
• **Data Efficient**: Designed to use minimal mobile data.
• **Subscription Required**: Requires a service subscription via **MiCONNECT**.
• **Call Logs**: Displays all missed and occurred calls.
• **User-Friendly Interface**: Intuitive and easy to navigate.
• **Comprehensive Communication**: Supports both audio and video communication

* QR code scanner is available with TX3-T10 panel only.

Subscribe to MiENTRY today and enhance your building's access control system.

MOBILE-READY CREDENTIAL SOLUTION
USE YOUR MOBILE AS AN ACCESS CREDENTIAL

Mircom mobile-ready credential solution, utilizing Bluetooth® Low Energy (BLE), which enables communication between a smartphone and mobile-ready reader using a credential that is stored and activated within the Conekt Mobile Wallet App.

It functions similarly to physical credentials like access cards or fobs, supporting the 26-Bit Wiegand format. Simply present your phone to the reader to gain access.

Mircom mobile ready credential solution is a smartphone access control ID solution, consisting of:

1. **Bluetooth® Low Energy (BLE)/Contactless Smartcard Reader; select from a wide range of available options:**
2. **Mobile application ("CONEKT"** – *free download***)**
3. **Mobile credential (TX3-CMC-2)**

Featuring easy registration, convenient mobile credentials, and multi-technology readers, Mircom mobile-ready credential solution is the next-generation ID solution for your electronic access control systems.

Cost-effective solution featuring a free mobile app and a one-time purchase for the reader and credential.

Key Benefits:

• Smartphone wallet app securely stores mobile credentials
• One-time registration without disclosure of private information
• Cloud-based delivery of mobile credentials
• Readers read Conekt Bluetooth® Low Energy (BLE) mobile credentials as well as traditional physical credentials
• Readers serve as external add-ons for any Mircom access controller or touch intercom panel
• Conekt Wallet App store Multiple TX3-CMC-2 Mobile Access Credentials in a Single Location

PACKAGE DELIVERY SOLUTION
EASILY GRANT COURIERS ACCESS TO SECURE PACKAGE DELIVERY ROOMS

Mircom package delivery solution enables seamless and secure access for couriers through a two-part system:
1. Mircom MiENTRY Mobile App
2. TX3 Touch Intercom System

Solution Options:

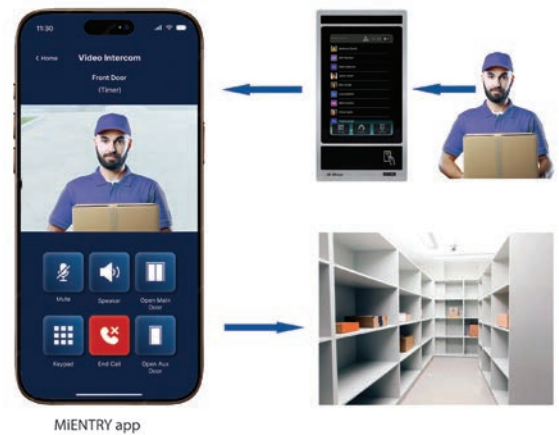### Option 1: Direct Call Access

Courier Process:
- The courier uses the intercom panel to call the resident.

Resident Process:
- The resident receives the call through the MiENTRY app, ensuring accessibility from anywhere while connected to the Internet.

Access Management:
- **For Visitors:** The resident can press the "Open Main Door" button in the app or the 9 key on the keypad to unlock the main door.
- **For Deliveries:** The resident can press the "Open Aux Door" button in the app or the 6 key on the keypad to unlock the package room door.
- **Customizable Setup:** The buttons for Main Door and Aux Door can be configured to control any door or function. For example, the "Open Aux Door" button could be programmed to open both the main entrance and the package room door, depending on the resident's preferences.

MiENTRY app

Option 2: QR Code Access

Courier Process:
- The courier calls the resident via the intercom panel or phone.

Resident Process:
- The resident generates a QR code through the MiENTRY app and shares it with the courier.
- The QR code will be valid for 24 hours.

Access Management:
- The courier presents the QR code to the TX3-T10 scanner to gain entry. The T10 scanner can be programmed to allow access to specific areas, such as the main entrance, the package room door, or both.

This integrated solution makes package delivery secure, streamlined, and adaptable to future advancements.

MiENTRY app

Mircom MiENTRY Mobile App

7

Mircom
GROUP OF COMPANIES

Founded in 1991, Mircom is a global designer, manufacturer and distributor of Intelligent Building Solutions. Reaching customers in over 100 countries worldwide, Mircom's portfolio includes: fire detection & alarm, communications & security, mass notification, building automation & smart technologies. Mircom's vision is to make buildings worldwide safer, smarter, and more livable.

Our global network of dedicated Sales and Service Offices, known as Mircom Engineered Systems, allows us to be a full solution provider. Through Mircom ES, we're able to provide and fully service our line-up of innovative and advanced solutions which are scalable to satisfy diverse user demands, from small & mid-size buildings to the world's most complex applications.

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For more information visit
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