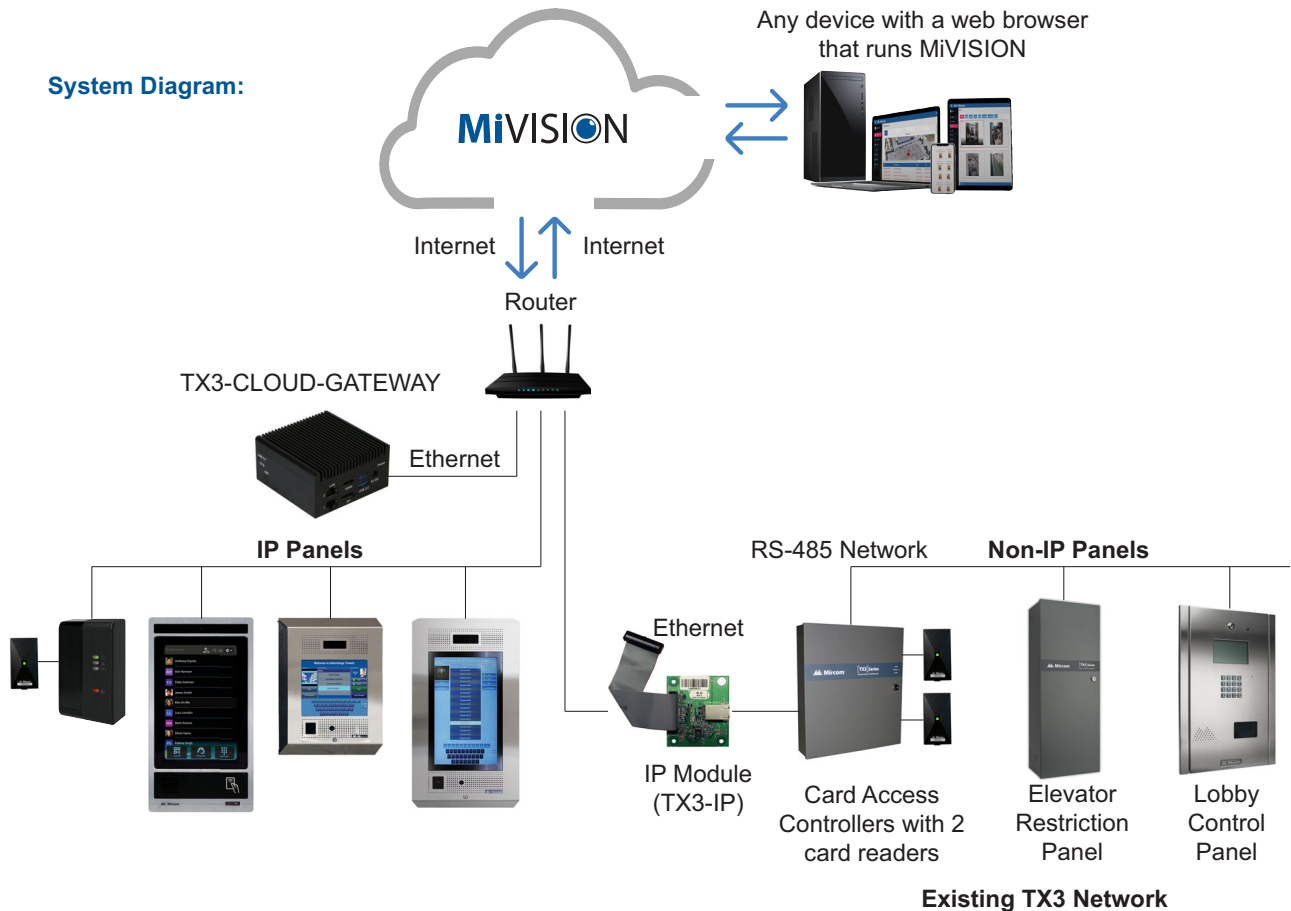


# TX3 Cloud Gateway Installation Manual

The TX3 Cloud Gateway connects a TX3 system to the MiVISION Configurator as shown below.

**System Diagram:**



## 1. Installation

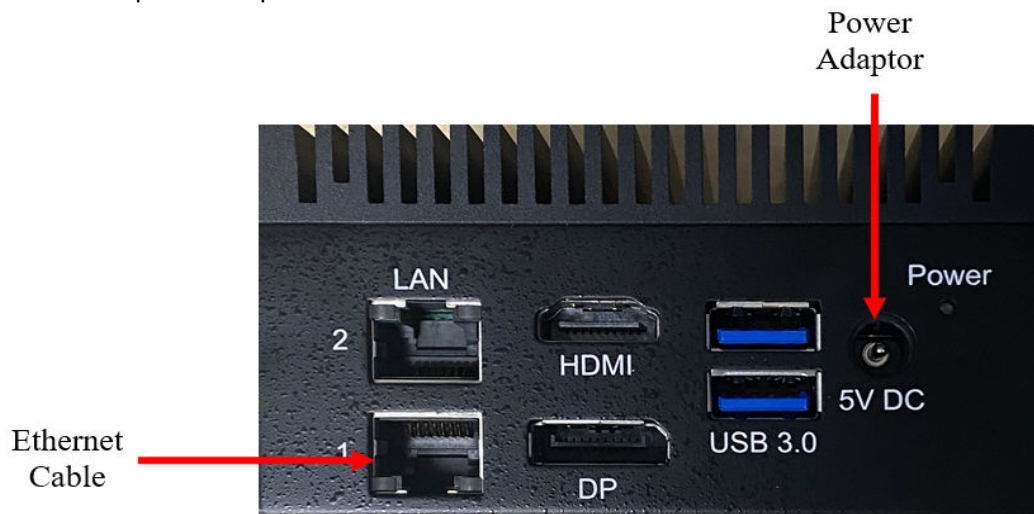
### 1.1. Items Required

- TX3 Cloud Gateway unit (TX3-CLOUD-GATEWAY)
- Power Adapter (included with TX3 Cloud Gateway unit)
- Ethernet cable

### 1.2. Preparation

1. Connect the Ethernet cable to LAN port 1 of the unit, ensuring it is connected to the internet.

2. Attach the power adaptor and cable to the unit.

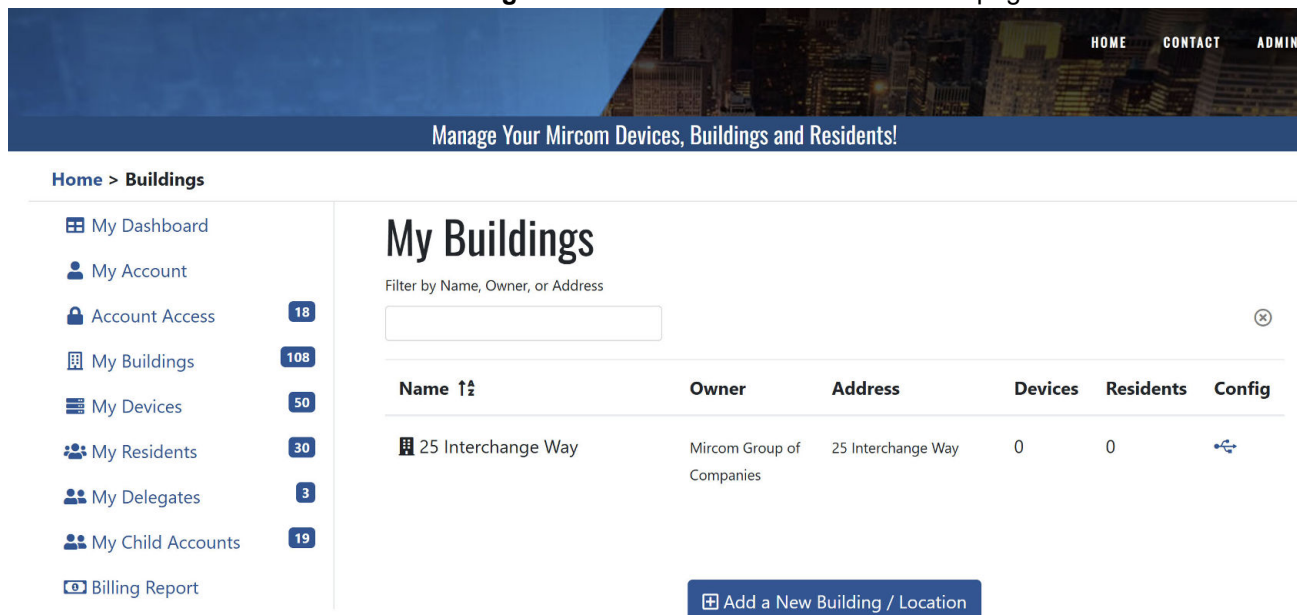


**Note:** HDMI/DP/USB3.0 are intended for internal use only, not for customer use.

## 2. Activation

This process activates the TX3 Cloud Gateway, enabling it to work with your TX3 system.

1. Contact the Mircom activations team at [activations@mircomgroup.com](mailto:activations@mircomgroup.com) or Phone: 866-927-7908 to create a MiConnect account for the MiVISION license.
2. The activations team will guide you through setting up your **MiConnect** account, subscribing to MiVISION and supporting you through the whole process.
3. Log in to your Miconnect account, navigate to **My Buildings/Locations** and use the **Add a New Building / Location** button at the bottom of the page.



The screenshot shows the Mircom MiConnect web interface. The top navigation bar includes 'HOME', 'CONTACT', and 'ADMIN'. Below the navigation bar is a banner that reads 'Manage Your Mircom Devices, Buildings and Residents!'. The main content area is titled 'My Buildings' and includes a search filter 'Filter by Name, Owner, or Address'. A table lists the buildings, with one entry visible: '25 Interchange Way' owned by 'Mircom Group of Companies' at '25 Interchange Way', with 0 devices and 0 residents. A button at the bottom right says 'Add a New Building / Location'.

| Name               | Owner                     | Address            | Devices | Residents | Config |
|--------------------|---------------------------|--------------------|---------|-----------|--------|
| 25 Interchange Way | Mircom Group of Companies | 25 Interchange Way | 0       | 0         |        |

4. In the new building page fill out the necessary information and save changes.

HOME

CONTACT

ADMIN

Manage Your Mircom Devices, Buildings and Residents!

Home > Buildings

My Dashboard

My Account

Account Access 18

My Buildings 108

My Devices 50

My Residents 30

My Delegates 3

My Child Accounts 19

Billing Report

Building: New

Building / Location Name\*

A name given for quick reference. Required.

Street Number\* Street\*

e.g. 30 e.g. Durham Street South

City Country Province / State Postal Code

e.g. North York Select Country Select a Country Select a Country

Close/Cancel Save Changes

- Once the location is created, navigate to MiVISION Licenses and click the copy button  to copy the site license key (also called the subscription key) to the clipboard.

HOME

CONTACT

ADMINISTRATORS

CUSTOMERS

LOG OFF

MiCONNECT

Manage Your Mircom Devices, Buildings and Residents!

Home > Buildings

My Dashboard

My Account

Account Access 18

My Buildings 108

My Devices 50

My Residents 30

My Delegates 3

My Child Accounts 19

Billing Report

Building: 25 Interchange Way

ADDRESS 25 Interchange Way

DEVICES 0

RESIDENTS 0

Edit Profile Add a Device Add Resident(s)

Permissions Installed Devices Residents Prices MiVision Licenses

Site License Key: XXXX-XXXX-XXXX-XXXX 

Status: Enabled Activated: Never

License Services Active

People\_500

People\_500 New Service

Back to Building List

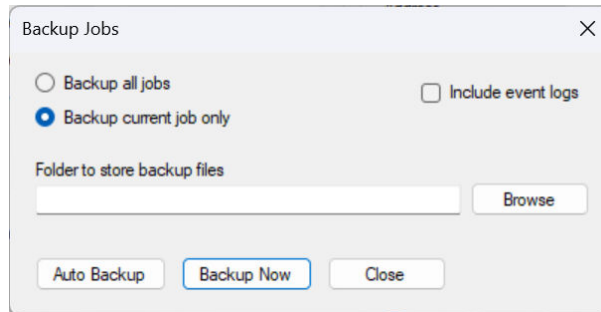
- Log in to the MiVISION website (<https://mivision.mircom.com/>).

If you have an existing job file in the TX3 Configurator, follow the instructions in "Import an existing site" below.

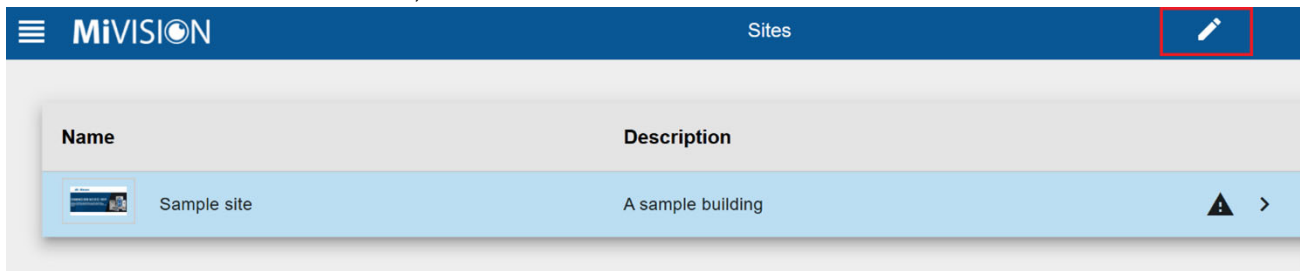
If you do not have an existing job file, follow the instructions in "Create a new site" on page 6.

### Import an existing site

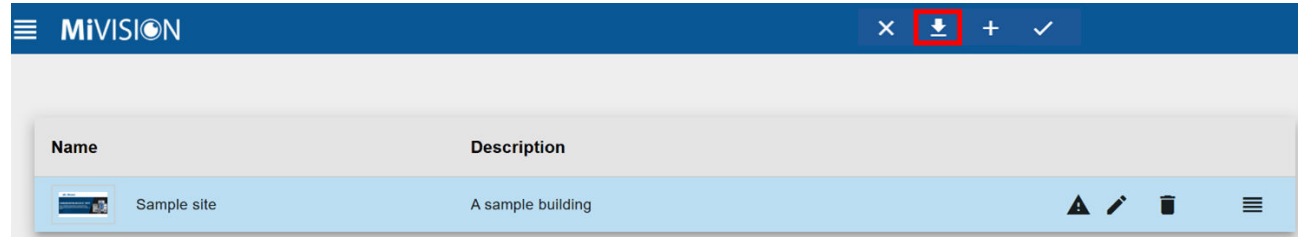
1. In the TX3 Configurator, open the job, then click **File - Backup**.
2. Select **Backup current job only** only, then click **Backup Now**.



3. In MiVISION, click the Edit button.



4. Click the Import button, then click **Import Site**.



5. Browse to the job file you exported from the Configurator, then select it.
6. On the new job, click the Edit button.



7. Fill out the site information.

Edit Site

Site Name \*

New Job

Description

TX3-T10

Address

City

State/Province

Country

Created By

administrator

Time Zone \*

(UTC-05:00) Eastern Time (US & Canada)

Daylight Saving

☒

Site Subscription

8. Click **Site Subscription**.

9. Paste the site license key into the **Subscription Key** field, then click **Apply**.

Site Subscription

Site :

sample site

Subscription Key \*

Site not Subscribed

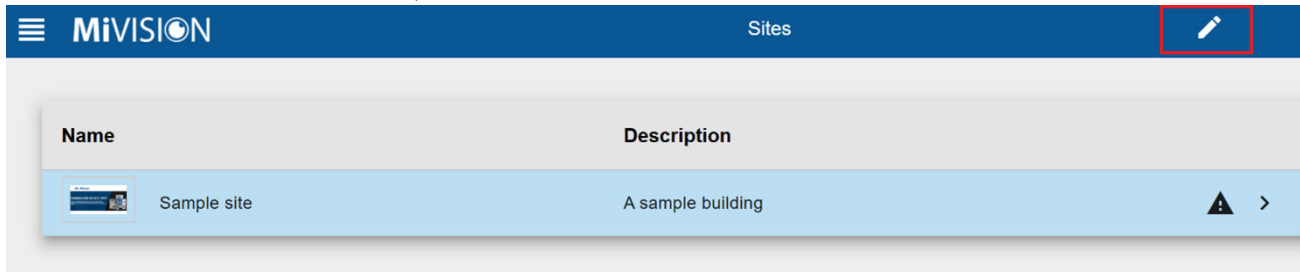
Billing Account

APPLY

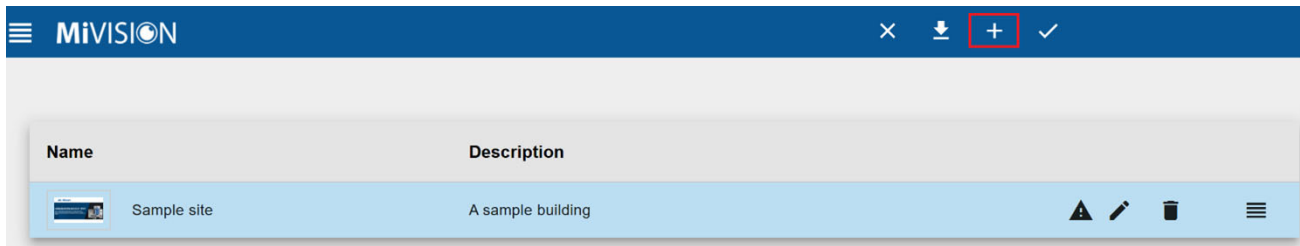
10. Go to "Configure the TX3-CLOUD-GATEWAY" on page 7.

## Create a new site

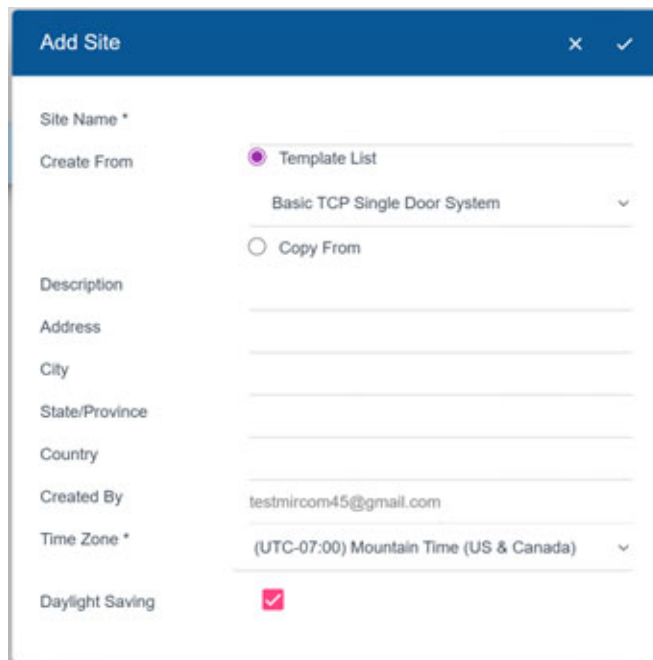
1. In MiVISION, click the Edit button.



2. Click the Add site button.



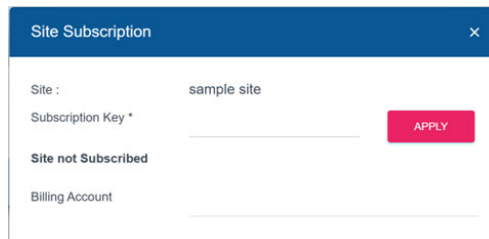
3. Fill out the site information, then click the check mark. ☒



The screenshot shows the 'Add Site' form. The form contains the following fields and options:

- Site Name \*
- Create From: ☒ Template List, ☐ Copy From
- Basic TCP Single Door System (dropdown)
- Description
- Address
- City
- State/Province
- Country
- Created By: testmircom45@gmail.com
- Time Zone \*: (UTC-07:00) Mountain Time (US & Canada) (dropdown)
- Daylight Saving: ☒

4. Paste the site license key into the **Subscription Key** field, then click **Apply**.



The screenshot shows the 'Site Subscription' form. The form contains the following fields and options:

- Site: sample site
- Subscription Key \*
- Site not Subscribed
- Billing Account

An 'APPLY' button is visible next to the Subscription Key field.

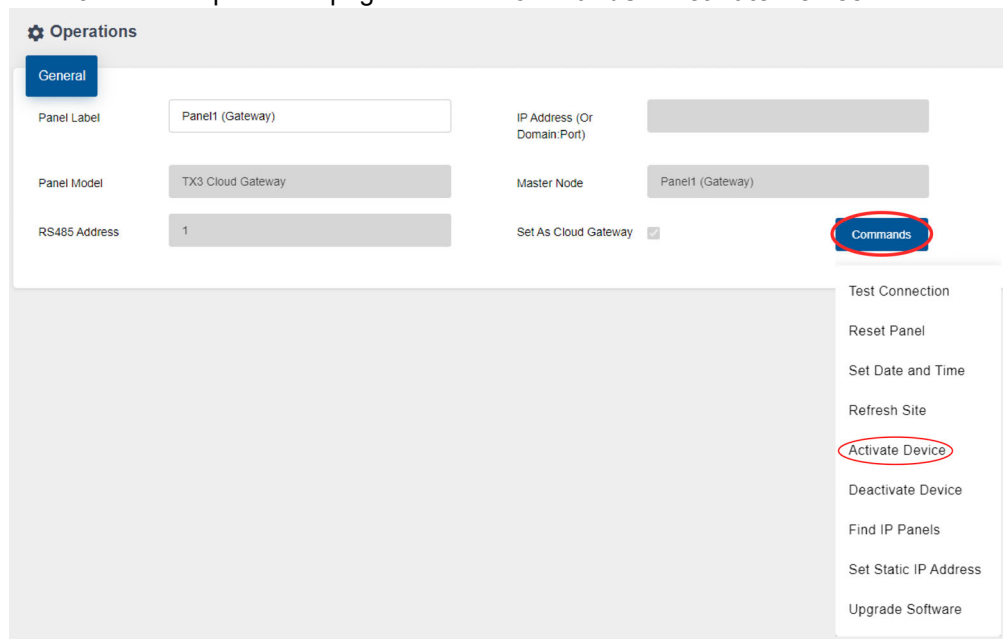
5. Go to "Configure the TX3-CLOUD-GATEWAY" below.

## Configure the TX3-CLOUD-GATEWAY

1. To configure the gateway, select sites in the drop-down the using the menu icon .
2. Click the arrow to the right of your job site.



3. On the top left corner click on the menu icon  and from the drop-down menu click on **Configuration**.
4. Click the arrow  icon to the right of the Gateway Panel to access the operations page.
5. In the operations page click on **Commands > Activate Device**.



6. Enter the serial number of the gateway, which can be found on the gateway unit.

Cloud Device Activation Wizard

STEP 1

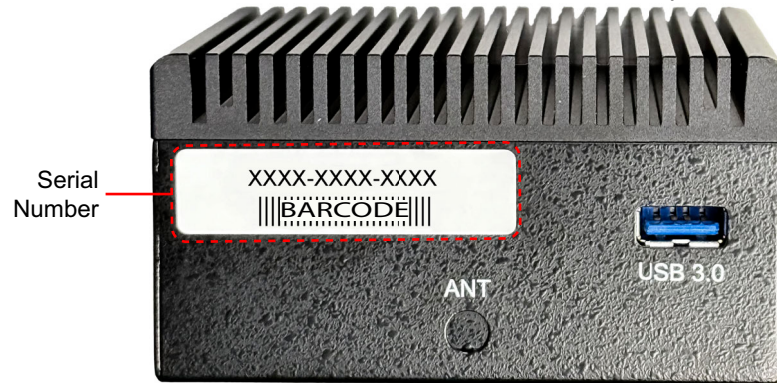
STEP 2

Please enter the serial number of the device

Cancel

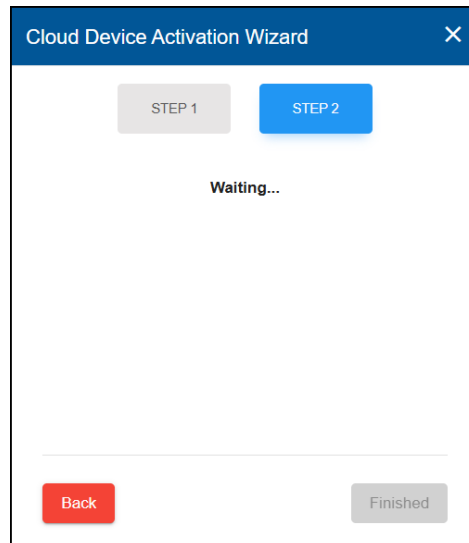
Next

The serial number can be found on the unit, as shown in the picture below..

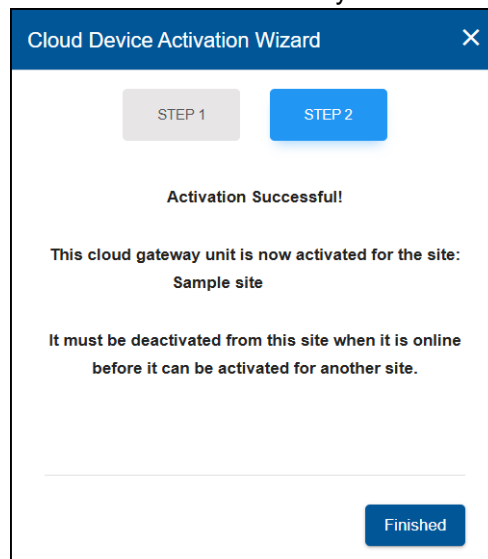


The purpose of the serial number is to identify and activate the device; it is in the format **XXXX-XXXX-XXXX** and consists of both letters and numbers.

7. Click on **Next**.



Wait for the device to be activated successfully.



8. Click **Finished**.