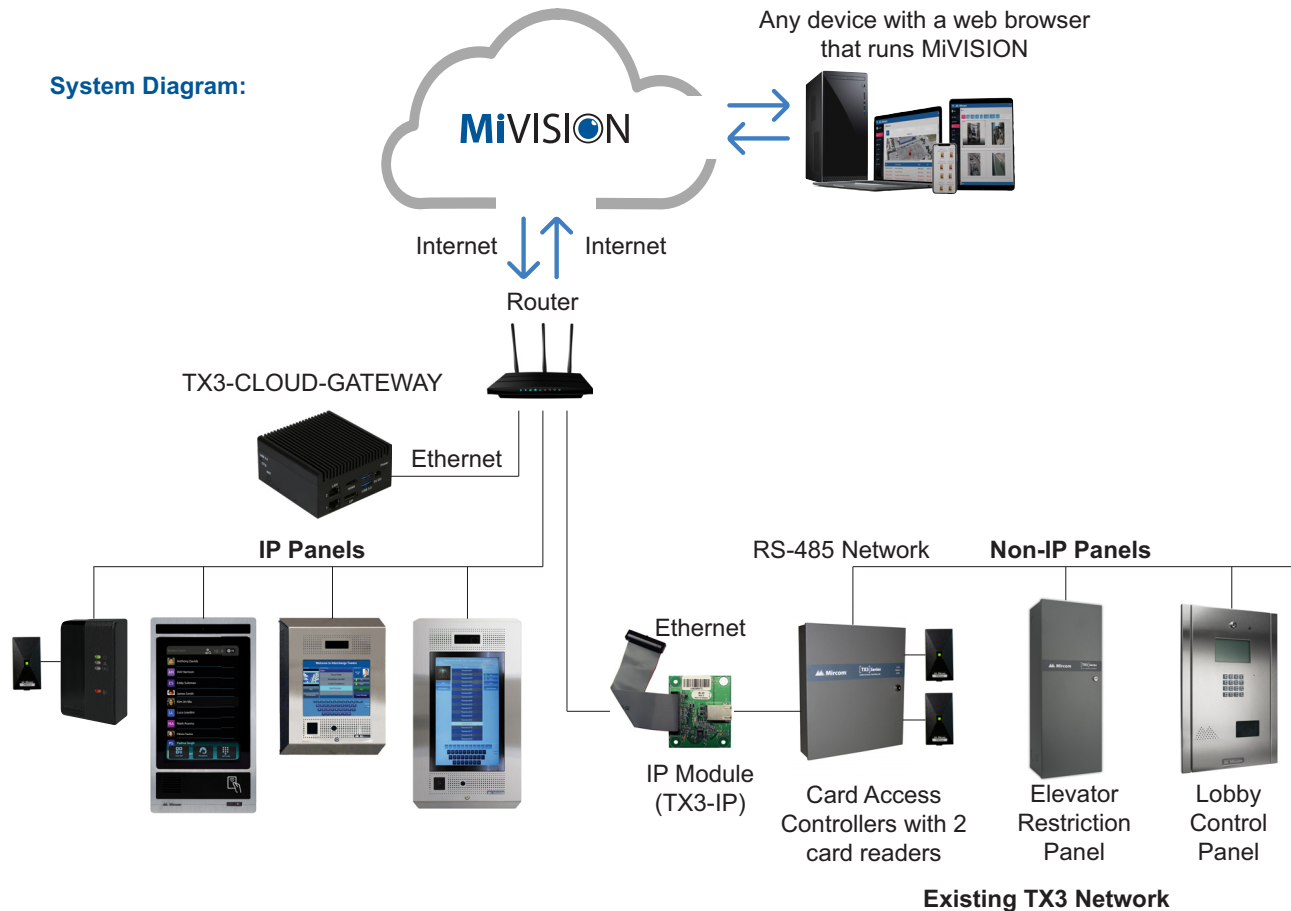# TX3 Cloud Gateway Installation Manual

The TX3 Cloud Gateway connects a TX3 system to the MiVision Configurator as shown below.

1. Installation

1.1. Items Required

- TX3 Cloud Gateway unit (TX3-CLOUD-GATEWAY)

- Power Adapter (included with TX3 Cloud Gateway unit)

- Ethernet cable

1.2. Preparation

1. Connect the Ethernet cable to LAN port 1 of the unit, ensuring it is connected to the internet.

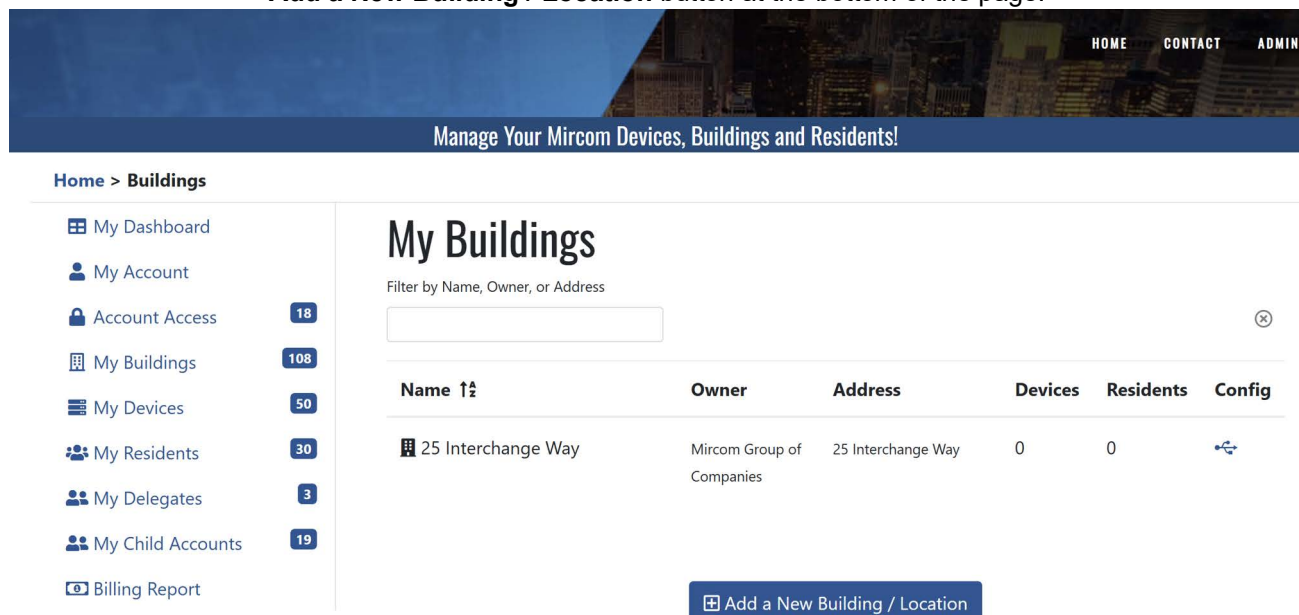2. Attach the power adapter and cable to the unit.

Note: HDMI/DP/USB3.0 are intended for internal use only, not for customer use.

2. Activation

This process activates the TX3 Cloud Gateway, enabling it to work with your TX3 system.

1. Contact the Mircom activations team at activations@mircomgroup.com or Phone: 866-927-7908 to create a MiConnect account for the MiVision license.

2. The activations team will guide you through setting up your **MiConnect** account, subscribing to MiVision and supporting you through the whole process.

3. Log in to your Miconnect account, navigate to **My Buildings/Locations** and use the **Add a New Building / Location** button at the bottom of the page.

4. In the new building page fill out the necessary information and save changes.

5. Once the location is created, navigate to MiVision Licenses to retrieve your site license key and activate your services package.

6. Log in to the MiVision website (https://mivision.mircom.com/), create a site by using the add site button, once the site has been created add the Subscription Key.

- Click on the Edit button.
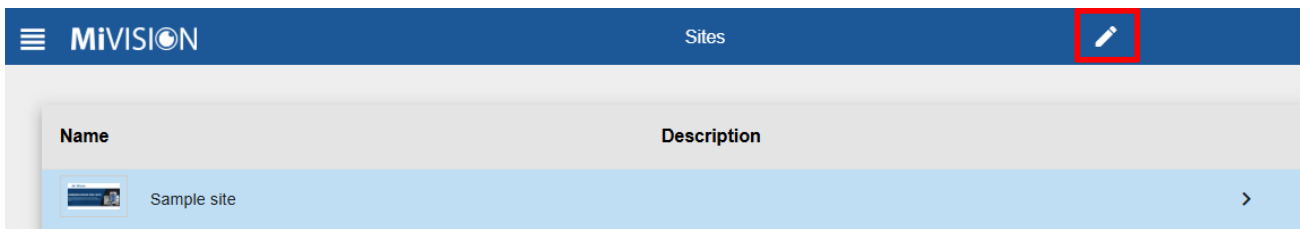
- Click on Add site button.
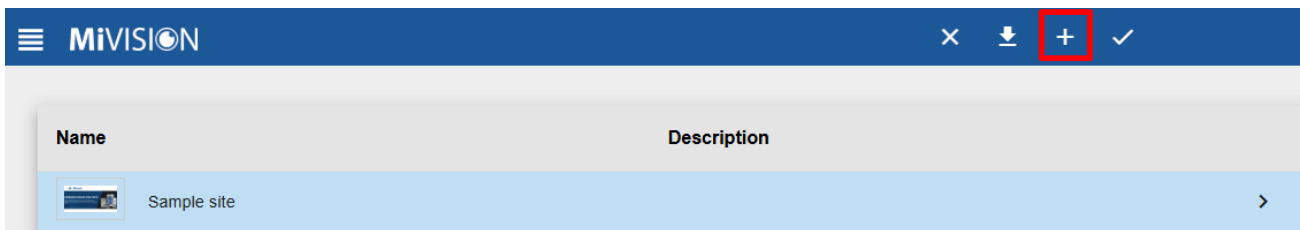
- Fill out the site information.

- Inset the Subscription key and click apply.
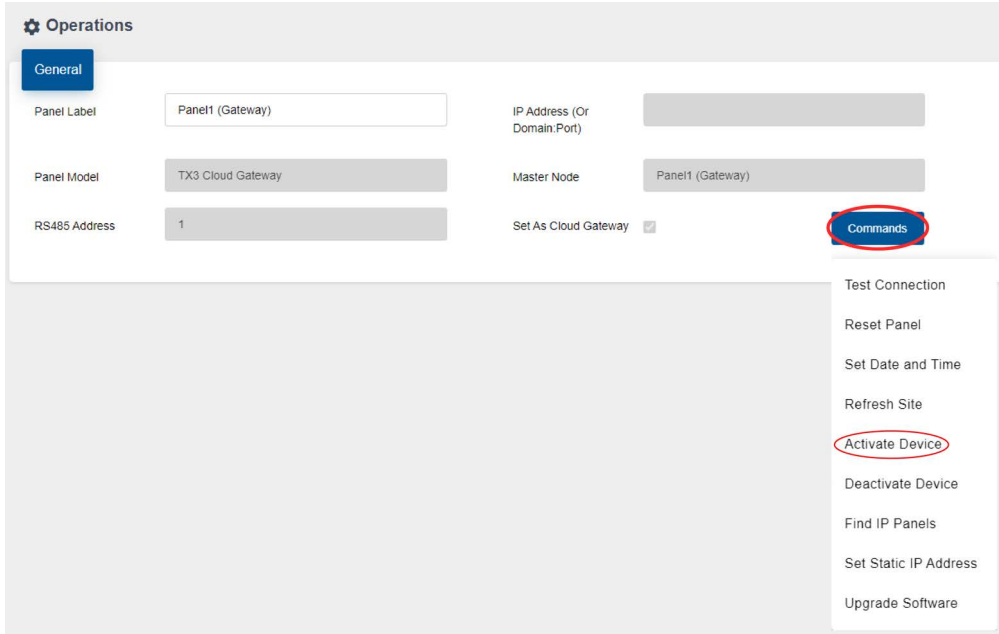

7. To configure the gateway, select sites in the drop-down the using the menu icon .

8. Select your job site.
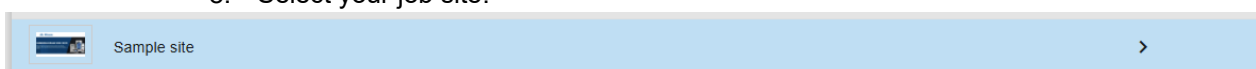
9. On the top left corner click on the menu icon ☰ and from the drop-down menu click on **Configuration**.

10. Click the arrow ❯ icon to the right of the Gateway Panel to access the operations page.

11. In the operations page click on **Commands > Activate Device**.

⚙ **Operations**

General

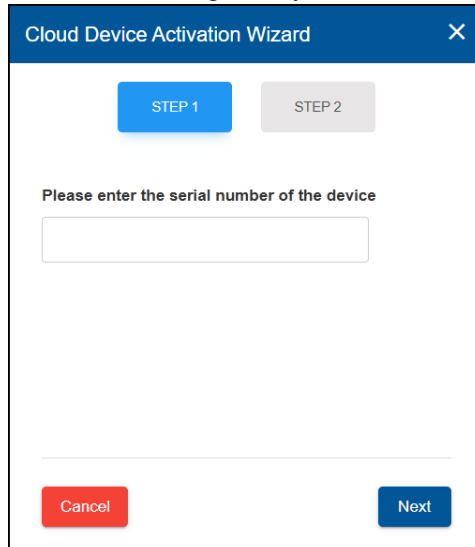| Panel Label | Panel1 (Gateway) | | IP Address (Or Domain:Port) | |
| Panel Model | TX3 Cloud Gateway | | Master Node | Panel1 (Gateway) |
| RS485 Address | 1 | | Set As Cloud Gateway | ☑ | **Commands** |

Test Connection
Reset Panel
Set Date and Time
Refresh Site
Activate Device
Deactivate Device
Find IP Panels
Set Static IP Address
Upgrade Software

12. Enter the serial number of the gateway, which can be found on the gateway unit.

Cloud Device Activation Wizard ✕

STEP 1   STEP 2

Please enter the serial number of the device

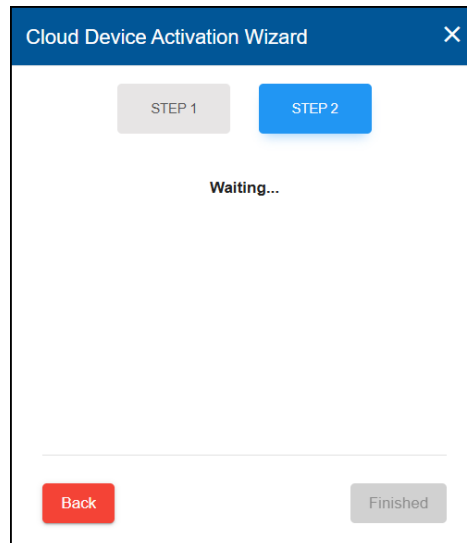[   ]

Cancel   Next

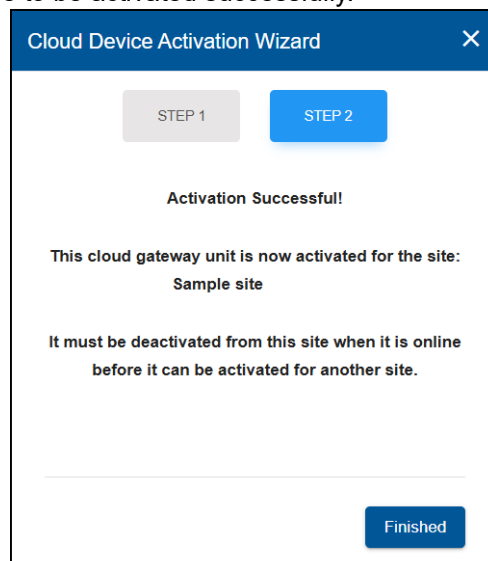The serial number can be found on the unit, as shown in the picture below..

The purpose of the serial number is to identify and activate the device; it is in the format **XXXX-XXXX-XXXX** and consists of both letters and numbers.

13. Click on **Next.**

Wait for the device to be activated successfully.

14. Click **Finished**.