

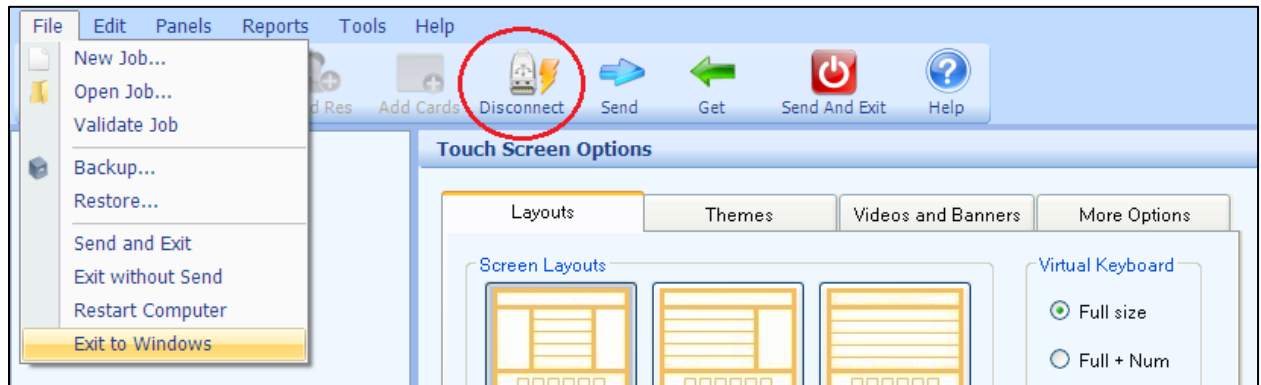
Saving TX3 Touch Log Files

For TX3 Touch Software Versions Prior to 1.2.7:

1. From the main touch screen display enter "9999". The administrator access code window appears.



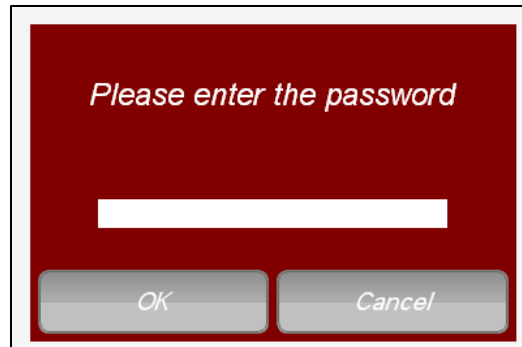
2. Enter the password to log in to the system and press OK (by default there is no password). The main configuration window appears.
3. In the main configuration window press the Disconnect button.
4. Navigate to the File menu and select Exit to windows.



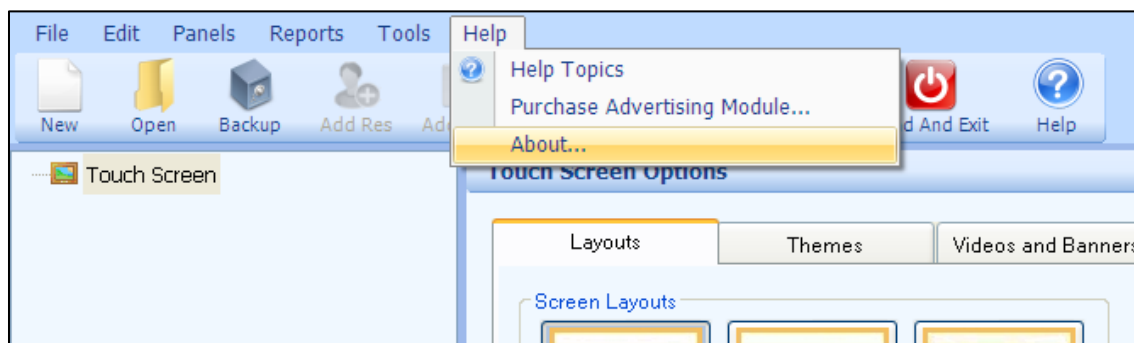
5. Navigate to "C:\Program Files\Mircom Technologies\TX3 Touch"
6. Open the "DataFiles" folder and copy all files with the .log extension and save them to a usb flash drive.
7. Open the "Database" folder and copy all files inside and save them to a usb flash drive.
8. Restart the TX3 software.

For TX3 Touch Software Version 1.2.7 or Later:

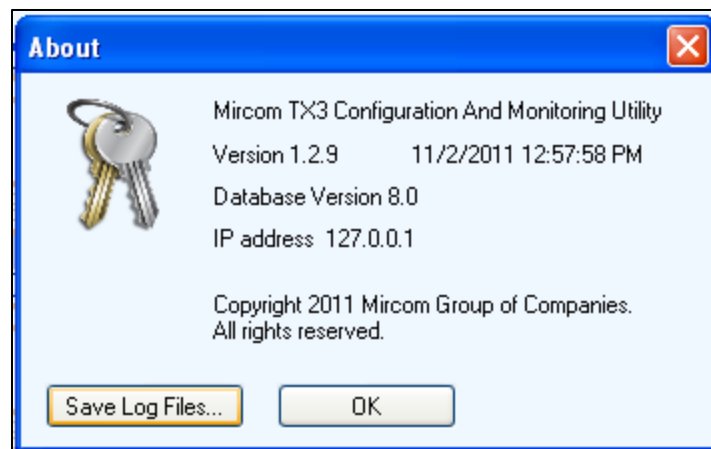
1. From the main touch screen display enter “9999”. The administrator access code window appears.



2. Enter the password to log in to the system and press OK (by default there is no password). The main configuration window appears.
3. Navigate to the Help menu and select About. The About window appears.



4. In the About window select Save Log Files and save them to a usb flash drive.



5. To return to the main touch screen display press Send and Exit.