

# PRODUCT BULLETIN



PB-TX3-26-001

Jan 19<sup>th</sup>, 2026

## MiEntry+ Application

Dear Valued Customer,

We are pleased to announce the launch of MiEntry+, the latest addition to our product portfolio.

MiEntry+ is a new version of MiEntry app with new features and enhancements to optimize performance and user experience.

MiENTRY+ is a mobile app designed to simplify and secure access for residents and visitors in both residential and commercial buildings.

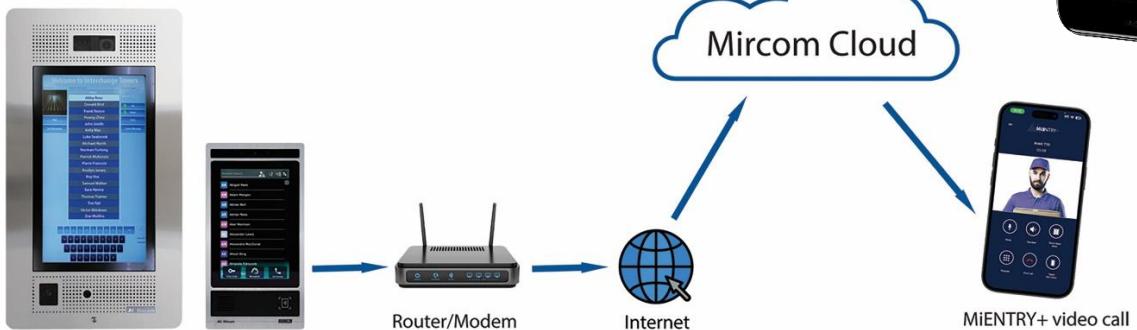
By integrating advanced video and audio capabilities, MiEntry+ allows residents to manage entry access conveniently and securely from their mobile devices.



### MiENTRY+

- Empowers application users to:
  - ✓ Verify guest identity with live 1-way video & 2-way audio
  - ✓ Securely grant access to the building
  - ✓ Generate a QR code to facilitate temporary visitor access
- Integrates with the TX3 Touch series to deliver a seamless **Package Delivery Solution**

MiEntry+ is fully compatible with the Mircom TX3 Touch family to deliver advanced features that enhance communication and interaction between residents and visitors, providing more seamless and secure access control.



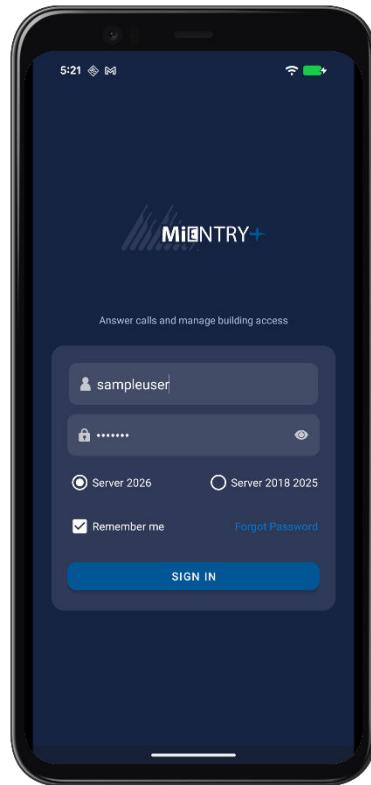
**All new users are required to download and use MiEntry+. Ensure to select Server 2026 when you open the app.**

We are actively working on a seamless migration path for existing MiEntry users through MiConnect. Existing users are encouraged not to download the MiEntry+ app until further notice. A separate bulletin will be issued shortly with detailed guidance on the migration process for current MiEntry app users.

## Server selection

When you open the app for the first time:

- New users should choose **Server 2026**.
- Existing users should choose **Server 2018-2025**.



## Pricing Structure:

The MiEntry+ pricing structure is similar to MiEntry. Please refer to the Mircom price book for detailed pricing.

## Service Requirements:

- TX3-T10 is fully compatible with MiEntry+
- TX3 Touch 15/22 patch is available for both the 2.15.9 version and 3.x.x version of the touch software, which is required for MiEntry+

## Compatibility Information:

- Android 16 (API 36) and above
- IOS 15 and above

## Ordering Process:

- Contact **Mircom Cloud Services Inside Sales Representative** to set up your subscription.
- You will need to provide credit card information for the monthly subscription charges.

### Contact:

Inside Sales - Cloud Services

**Phone: 866-927-7908**

**Email:** [activations@mircomgroup.com](mailto:activations@mircomgroup.com)

- The inside sales representative will guide you through setting up your **MiConnect** account and subscribing to the MiEntry+ App.

## Product Information

For more information, please visit the MiEntry+ Webpage

[MIENTRY+Resident mobile application - Mircom](#)

Scan For more information



For service subscription inquiries, call **866-927-7908**

or email [activations@mircomgroup.com](mailto:activations@mircomgroup.com)

If you have any questions, please reach out to your sales representative or a member of the Mircom Cloud Services Inside Sales team.

Best Regards,

Amgad Alkapraa  
Senior Product Manager – Communication & Security