

PRODUCT BULLETIN



PB-TX3-26-001

Jan 19th, 2026

MiEntry+ Application

Dear Valued Customer,

We are pleased to announce the launch of MiEntry+, the latest addition to our product portfolio.

MiEntry+ is a new version of MiEntry app with new features and enhancements to optimize performance and user experience.

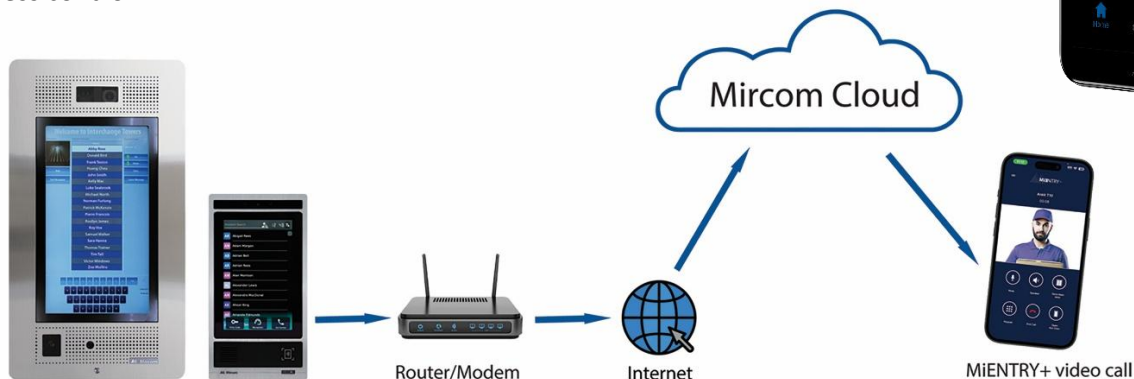
MiENTRY+ is a mobile app designed to simplify and secure access for residents and visitors in both residential and commercial buildings.

By integrating advanced video and audio capabilities, MiEntry+ allows residents to manage entry access conveniently and securely from their mobile devices.

MiENTRY+

- Empowers application users to:
 - ✓ Verify guest identity with live 1-way video & 2-way audio
 - ✓ Securely grant access to the building
 - ✓ Generate a QR code to facilitate temporary visitor access
- Integrates with the TX3 Touch series to deliver a seamless **Package Delivery Solution**

MiEntry+ is fully compatible with the Mircom TX3 Touch family to deliver advanced features that enhance communication and interaction between residents and visitors, providing more seamless and secure access control.



All new users are required to download and use MiEntry+. Ensure to select Server 2026 when you open the app.

We are actively working on a seamless migration path for existing MiEntry users through MiConnect.

Existing users are encouraged not to download the MiEntry+ app until further notice. A separate bulletin will be issued shortly with detailed guidance on the migration process for current MiEntry app users.

Server selection

When you open the app for the first time:

- New users should choose **Server 2026**.
- Existing users should choose **Server 2018-2025**.

Pricing Structure:

The MiEntry+ pricing structure is similar to MiEntry. Please refer to the Mircom price book for detailed pricing.

Service Requirements:

- TX3-T10 is fully compatible with MiEntry+
- TX3 Touch 15/22 patch is available for both the 2.15.9 version and 3.x.x version of the touch software, which is required for MiEntry+

Compatibility Information:

- Android 16 (API 36) and above
- IOS 15 and above

Ordering Process:

- Contact **Mircom Cloud Services Inside Sales Representative** to set up your subscription.
- You will need to provide credit card information for the monthly subscription charges.

Contact:

Inside Sales - Cloud Services

Phone: 866-927-7908

Email: activations@mircomgroup.com

- The inside sales representative will guide you through setting up your **MiConnect** account and subscribing to the MiEntry+ App.

Product Information

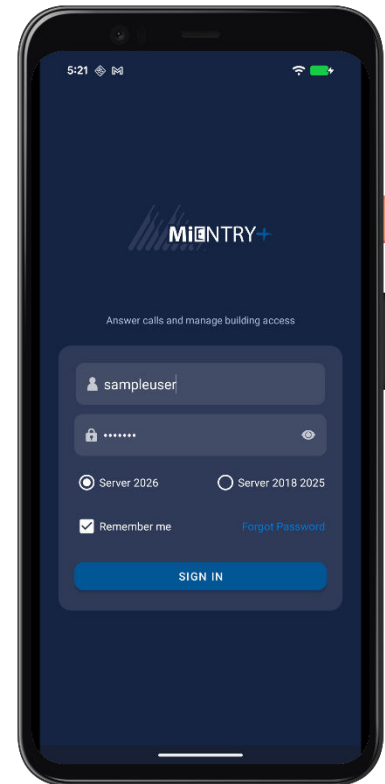
For more information, please visit the MiEntry+ Webpage
[MIENTRY+Resident mobile application - Mircom](#)

For service subscription inquiries, call 866-927-7908
or email activations@mircomgroup.com

If you have any questions, please reach out to your sales representative or a member of the Mircom Cloud Services Inside Sales team.

Best Regards,

Amgad Alkapraa
Senior Product Manager – Communication & Security



Scan For more information

