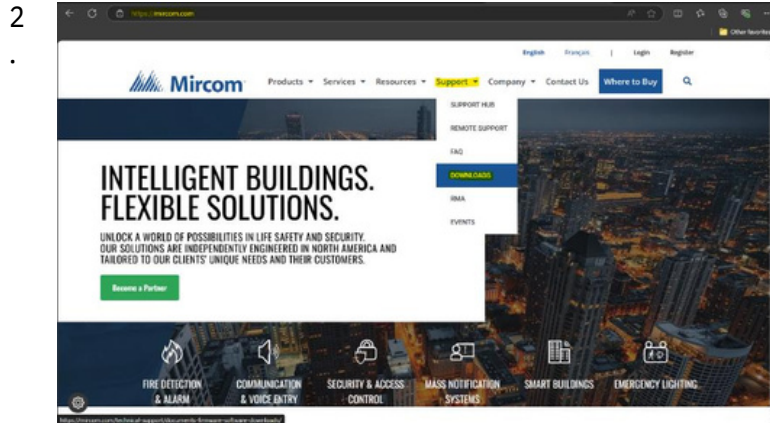
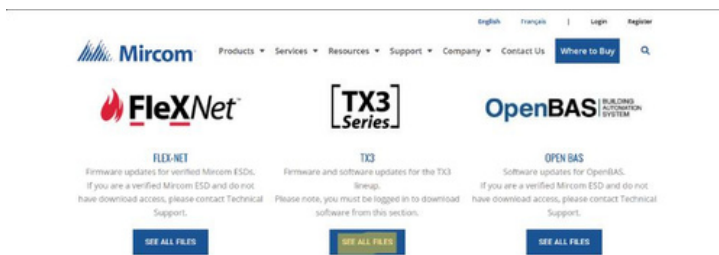


## Step 1. Download TX3 Touch Maintenance Patch

1. Open an internet browser and go to the website: <https://mircom.com/>  
Click on Support > Downloads

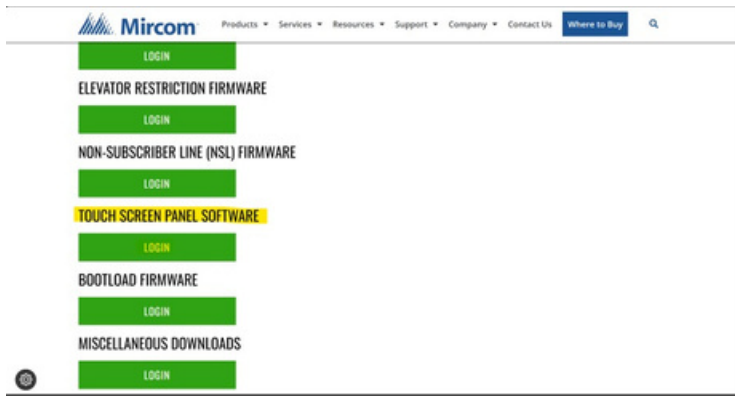


3. Click on “SEE ALL FILES” under “TX3 Series”

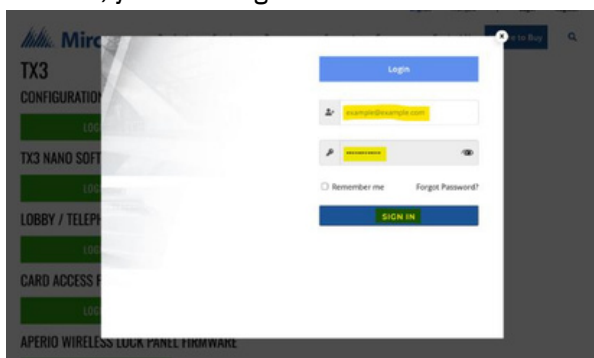


### SOFTWARE / FIRMWARE UPDATES

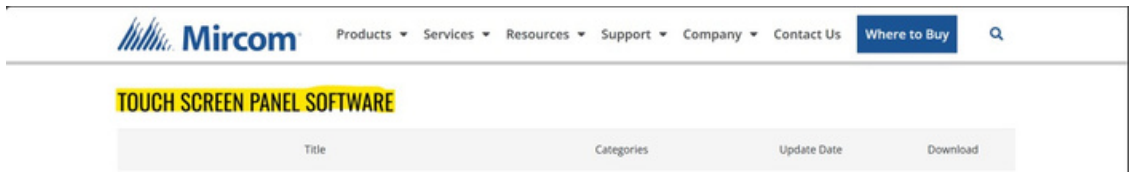
4. Under “TOUCH SCREEN PANEL SOFTWARE” click on “LOGIN”



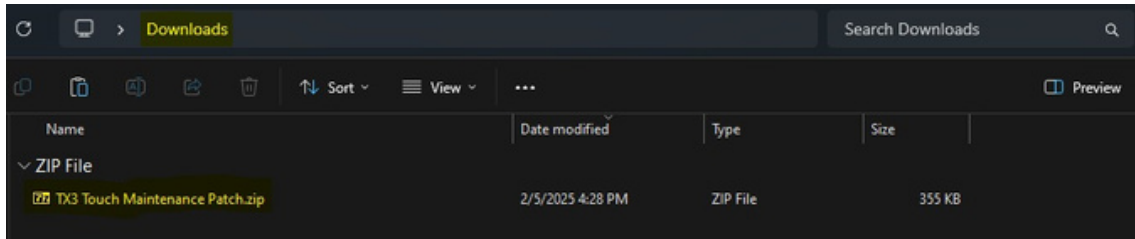
5. Enter Mircom account username/email and password then click on “SIGN IN”. If you do not have an account, you must register one first



- Once logged-in scroll down to and under “TOUCH SCREEN PANEL SOFTWARE” find the row titled “TX3 Touch Patch” and click on the “DOWNLOAD >” button in that row

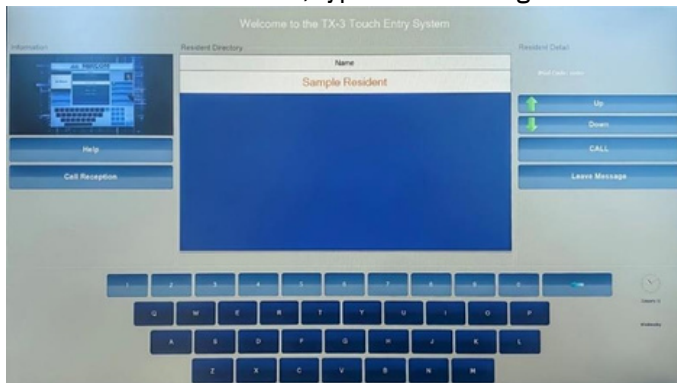


- The zip file will be downloaded into your computer’s Downloads folder

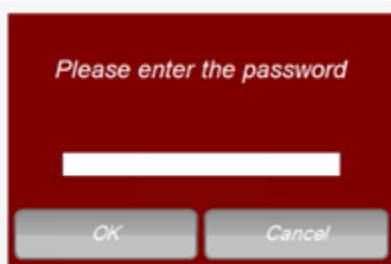


### Step 2. Turn Off Unified Write filter (Disable)

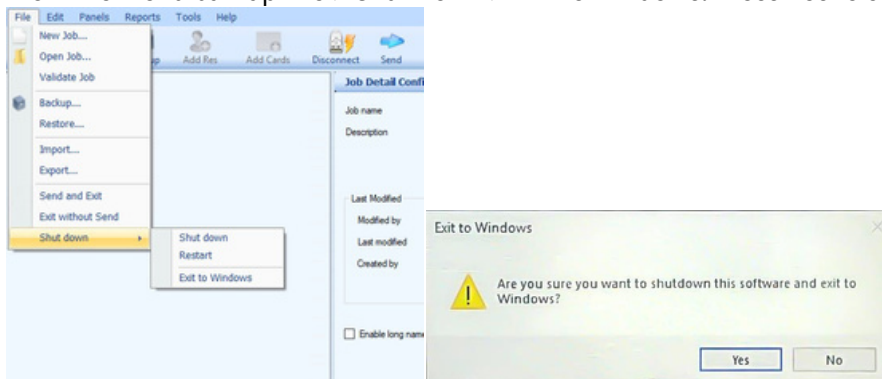
- On the TX3 Touch screen, type "9999" using the touch interface.



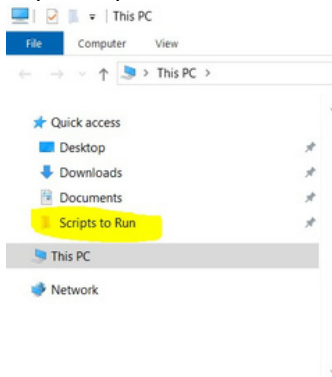
- When the password prompt appears, press “OK”



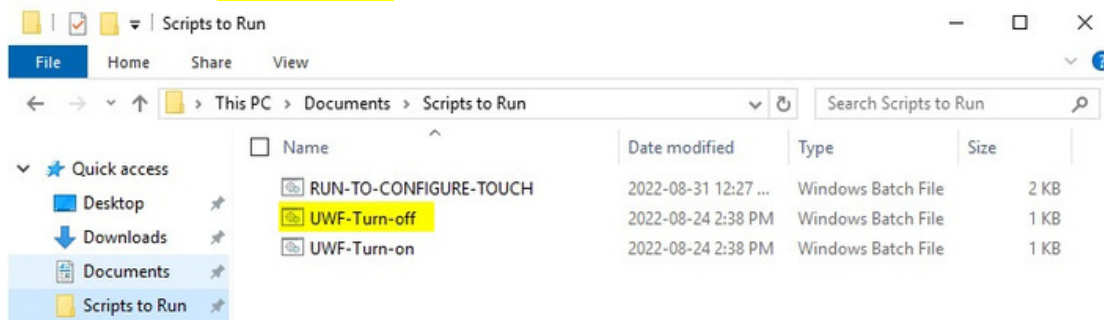
- From the menu bar tap File > Shut Down > Exit to Windows. Press Yes to confirm



4. Tap “Scripts to Run” on the left “Quick access” menu

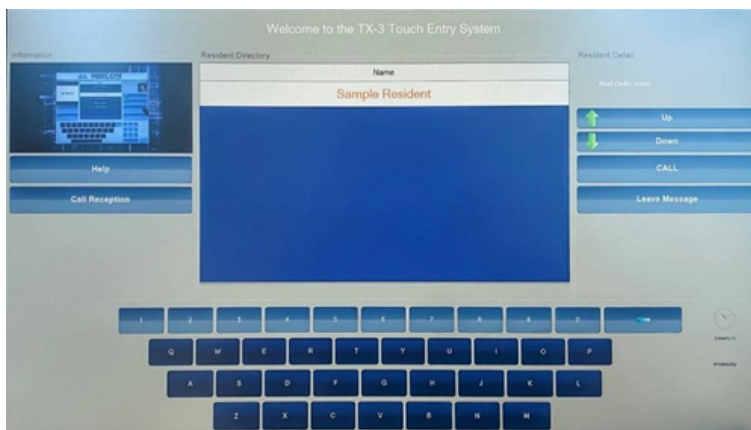


5. Double-Tap “UWF-Turn-off” bat file



6. Wait for script to finish. Unit will restart DO NOT TURN OFF UNIT  
Step 3. Run the TX3 Touch Maintenance Patch

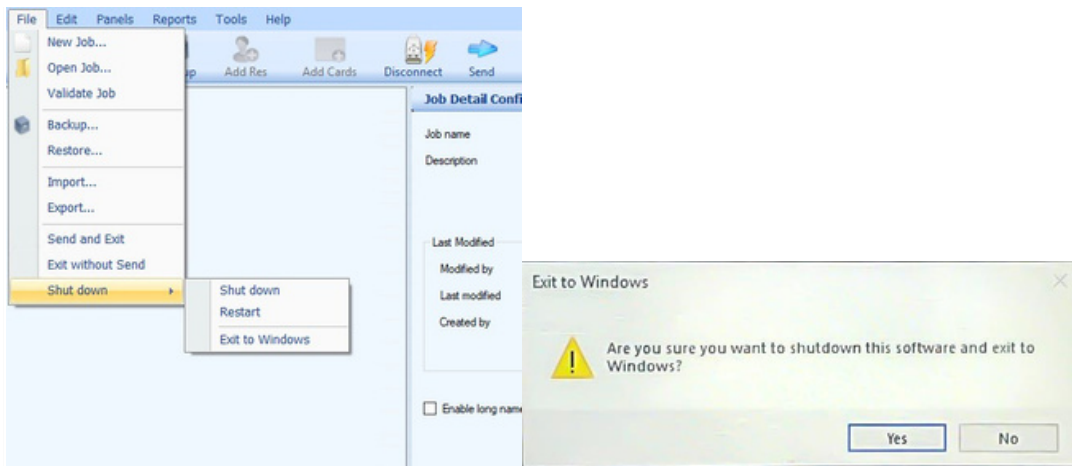
1. After restart Press 9999 and press “OK”



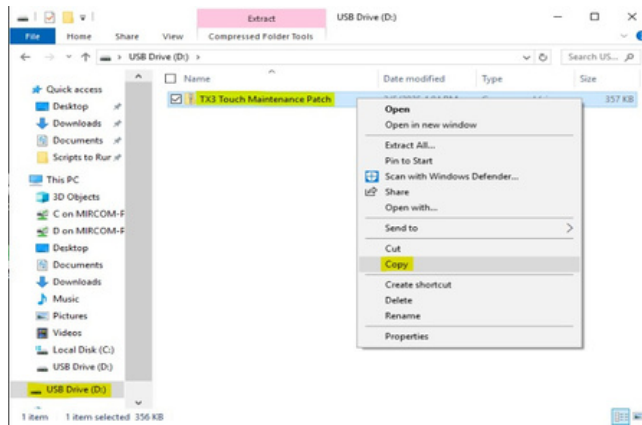
2. When the password prompt appears, press “OK”



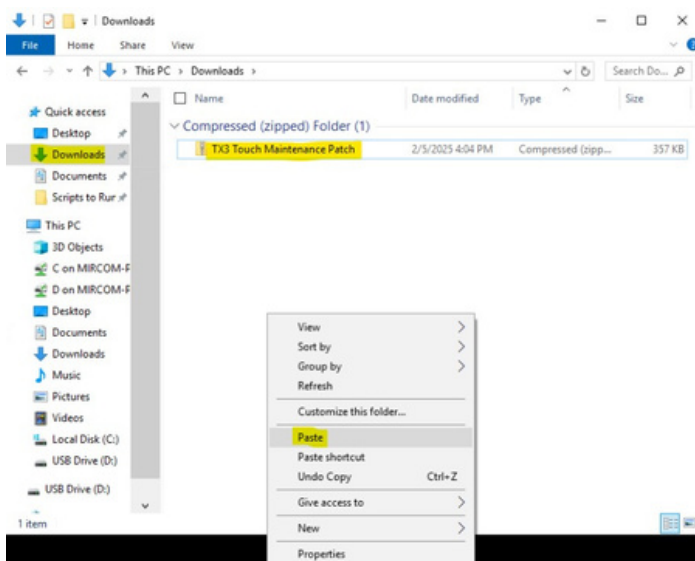
3. From the menu bar tap File > Shut Down > Exit to Windows. Press Yes to confirm



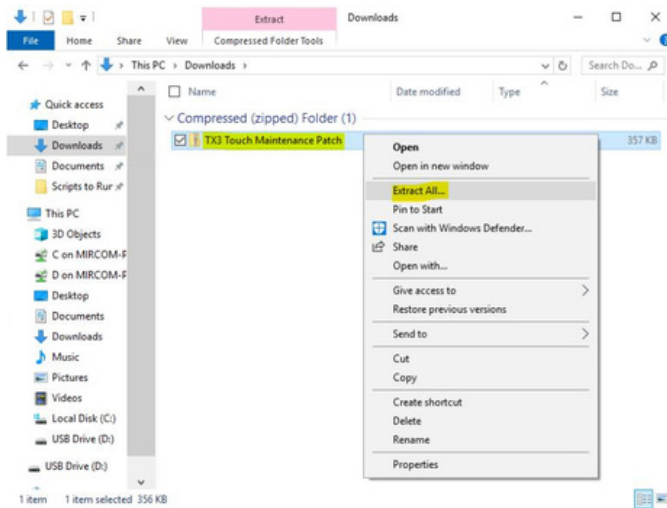
4. Press and hold on "TX3 Touch Maintenance Patch.zip" to bring up context menu. Then tap on "Copy".



5. Tap "Downloads" on the left "Quick access" menu. Then press and hold on an empty space in the folder to bring up context menu. Then tap on "Paste"



6. Press and hold on “TX3 Touch Maintenance Patch” to bring up context menu. Then tap on “Extract all...”

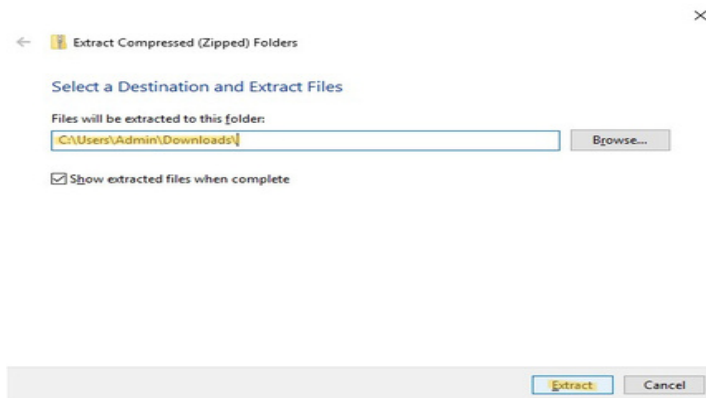


7. Set “Files will be extracted to this folder” to Downloads folder (E.g. C:\Users\Username\Downloads). Then tap “Extract”

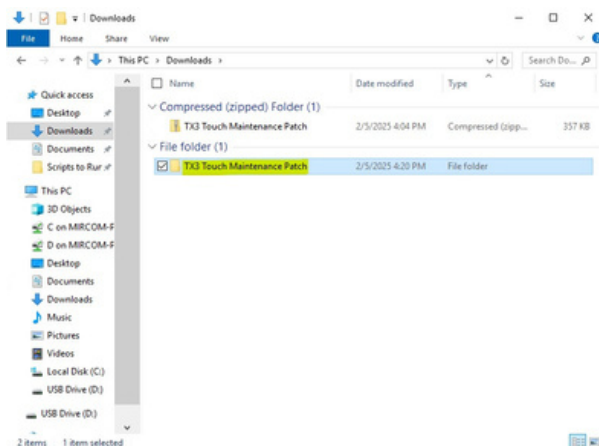
A. If the “Files will be extracted to this folder” text field looks something like this:

C:\Users\Username\Downloads\TX3 Touch Maintenance Patch, shorten it by removing the “TX3 Touch Maintenance Patch” at the end so it looks like this:

C:\Users\Username\Downloads\

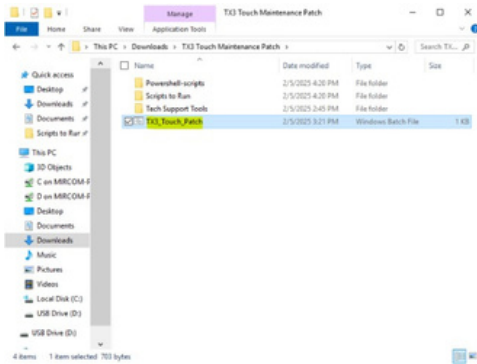
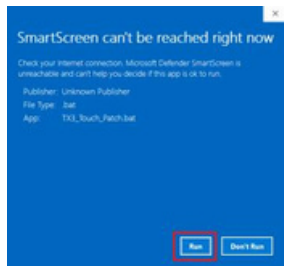


8. Double-Tap on “TX3 Touch Maintenance Patch” Folder



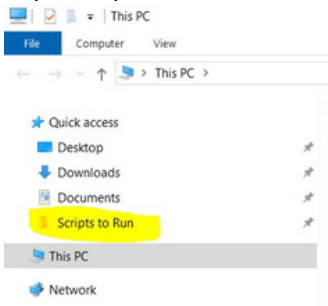
9. Double-Tap on “TX3\_Touch\_Patch” bat file. Wait for all scripts to finish and close, DO NOT TURN OFF UNIT

A. If you encounter a “SmartScreen Can’t Be Reached Right Now” popup, click “Run” to continue with the installation

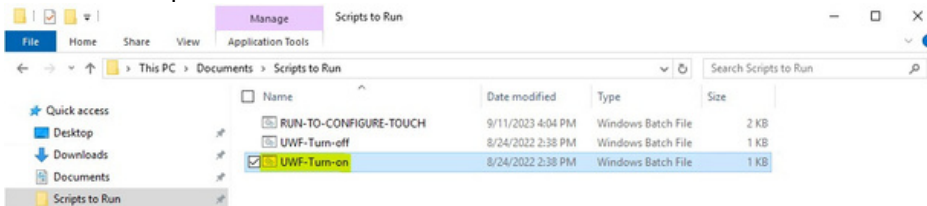


#### Step 4. Turn On Unified Write filter (Enable)

1. Tap “Scripts to Run” on the left “Quick access Menu”



2. Double-tap “UWF-Turn-on” bat file



3. Wait for script to finish. Unit will restart DO NOT TURN OFF UNIT

