

Why Mircom Training?

Professional Fire & Security Systems Training

We don't believe in one-size-fits-all training. We design the right program for your team.



01

Direct from Manufacturer

Learn directly from the experts who design, build, and maintain the systems. Gain insider knowledge you can't get anywhere else.



02

Fully Customized

Training strictly tailored to your specific equipment and operational needs. No generic content—just what matters to you.



03

Flexible Locations

Choose between our Head Office training facility or convenient on-site training at your location.



04

Ongoing Support

We don't just train and leave. Includes a complimentary follow-up session after training to answer real-world questions.

Your Training Location Options



Choose the learning environment that best fits your team's operational needs and logistical requirements.



Option A

Mircom Head Office

Vaughan, ON

Best For

Teams without installed equipment or those who prefer a dedicated learning environment away from daily operations.

What You Get

Full access to our state-of-the-art training facility featuring multiple system configurations and test scenarios. Higher training cost due to convenience of trainer arriving at your location.

Key Benefit

Comprehensive hands-on experience in a controlled environment without workplace distractions.



Option B

On-Site Training

At Your Facility

Best For

Teams who need training on their specific installed systems and want to address site-specific challenges.

What You Get

Customized instruction tailored to your exact equipment model, configuration, and real-world scenarios.

Key Benefit

Immediate application of skills to your actual installation, ensuring your team is ready for daily operations.

Training Delivery Excellence

Execution Strategy & Engagement | Ensuring Educational Impact

Dynamic Facilitation

The Mircom Training Department will ensure our training delivery meets our high standards set out in the training content to maximize learning and retention impact.

Deliver content per approved plan

Real-time adaptation to feedback

Facilitate hands-on exercises

Foster peer-to-peer learning

Engagement & Application Focus

Practical Application

Emphasis on practical application to participants' actual work situations
Integration of your organization's specific examples, processes, and terminology

Interactive Learning

Facilitation of role-playing activities and simulations relevant to daily work
Encouragement of questions, discussion, and collaborative problem solving

Feedback Loop

Collection of immediate feedback to ensure learning objectives are being met
Documentation of questions and insights that emerge during the session

Mircom's "Build your Training" 4-Step Process



We've designed a straightforward workflow to ensure your training investment delivers exactly what your team needs to succeed.



What You Should Prepare

To ensure our initial conversation is as productive as possible, please have the following ready:



Organization & Team Overview

A brief description of your organization structure, the team requiring training, their roles, and geographic distribution.



Current Challenges

Specific examples of skill gaps, performance issues, or recurring obstacles your team is facing.



Existing Materials

Any current training documents, process guides, or tools we should be aware of to avoid redundancy.



Communication Preferences

Your preferred communication style and an outline of your internal decision-making process.

Your Detailed Training Path may include:

Comprehensive Program Design Elements

Learning Training Path

We design a specific training path aligned directly with the your business goals:

Specific, measurable learning outcomes

Clear skill building progression

Assessment methods to verify learning

Linkage to desired performance KPIs

Comprehensive Agenda

Session-by-session breakdown with timing

Logical sequencing of concepts

Balance of instruction & practice

Built-in checkpoints for clarification

Materials & Resources

Participant workbooks & reference guides

Digital resources & job aids

LMS access (if applicable)

Certifications & completion docs

Interactive Components

Hands-on exercises tailored to industry

Case studies from real scenarios

Role-playing & simulations

Group discussions & collaboration

Implementation Details

Format & scheduling options

Technology/platform requirements

Trainer qualifications & expertise

Transparent pricing breakdown

When your Ready.....



1. Schedule the Call

Send us or reply to our email or call us directly. We'll set up a brief 15-20 min planning conversation.



2. Define Objectives

We'll confirm goals, discuss locations (Head Office vs. On-Site), and outline timelines.



3. Design the Program

Afterwards, we'll send a 15-minute needs assessment to finalize customization.

Questions? We're here to help at every step.



Contact Us



Jonathan Yuen

Mircom Training Co-Ordinator



Email

Jyuen@mircomgroup.com